

Annual Report **2010**

EXPANDING HORIZONS



FINANCIERA
INDEPENDENCIA

Mexico

is a nation with great possibilities:
our people have deep values, our economy does not stop.

At Financiera Independencia, we have been successfully growing for over seventeen years and capitalizing our experience. We know that our country has a bright future ahead and to reach it we should always keep its potential in sight.

Annual Report and
Financial Statements
2010

EXPANDING HORIZONS





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- Increase in number of clients
from 1,236,092 to 1,399,978
- Increase in total loan portfolio
from 4,812.3 to 5,773.0 (million pesos)
- Expansion of branch network
from 199 to 371
- Increase in number of employees
from 9,643 to 9,763
- Increase in number of loans
from 747,668 to 1,010,497

Note: the above figures are based on comparative results between the 2009 and 2010 financial years.

Annual Report and
Financial Statements
2010

Selected Financial Information



Selected Financial Information

In millions of pesos

	2008	2009	2010
Balance Sheet			
Cash and Investments	344	499	856
Total loan portfolio	4,474	4,812	5,773
Non-performing loans	561	576	570
Provisions for loan losses	(351)	(423)	(375)
Other assets	920	1,062	2,426
Total assets	5,387	5,950	8,679
Total borrowings and other entities	3,614	3,866	5,130
Other accounts payable	371	221	603
Total liabilities	3,985	4,087	5,733
Shareholders' equity	1,403	1,863	2,947
Total liabilities and shareholders' equity	5,387	5,950	8,679

Income Statement

Net interest margin	2,484	2,783	3,091
Provisions for loan losses	701	1,074	971
Net interest margin after loan losses	1,783	1,709	2,120
Fee income	750	740	729
Market related income	-	-	95
Other operating income (expense)	-	29	68
Net operating income	2,534	2,478	3,012
Non-interest expense	1,703	1,840	2,506
Net operating income	830	638	505
Other income (expense) - net	14	18	64
Income before taxes	844	656	569
Taxes	221	141	118
Net income	623	515	452

Financial Ratios

ROAA	13.7%	9.1%	6.2%
ROAE	34.9%	31.5%	18.8%
NIM excl. fees	59.1%	55.0%	51.8%
NIM after provisions (excluding fees) (1)	42.4%	33.7%	35.5%
NIM after provisions (including fees) (2)	60.2%	48.9%	50.4%
Operating efficiency (3)	37.4%	32.5%	34.3%
Efficiency ratio (4)	67.2%	74.3%	83.2%
NPL ratio (5)	12.5%	12.0%	9.9%
Coverage ratio (6)	62.5%	73.4%	65.8%
Capital / Assets	26.0%	31.3%	34.0%

Source: Financiera Independencia.

Note: 2010, 2009 and 2008 financial information was prepared under Banking Standards. Ratios calculated in local currency.

(1) NIM after provisions (excluding fees) = NIM after provisions / average interest-earning assets

(2) NIM after provisions (including fees) = NIM after provisions + fees collected - fees paid / average interest-earning assets

(3) Operating efficiency = non-interest expense / average assets

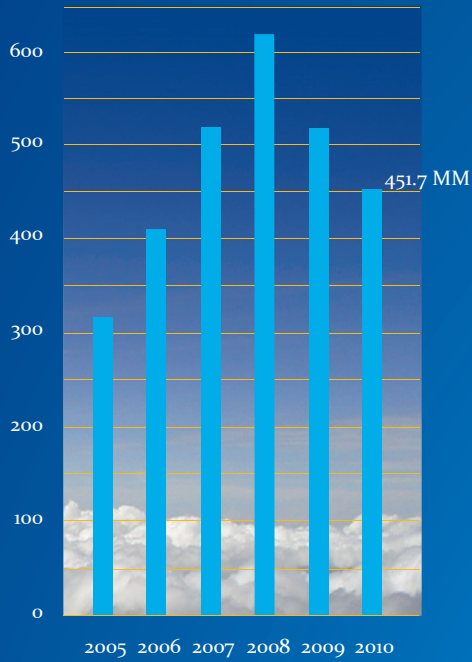
(4) Efficiency ratio = non-interest expense / net operating revenues

(5) NPL ratio = non-performing loans / total loan portfolio

(6) Coverage ratio = allowances for loan losses / non-performing loans

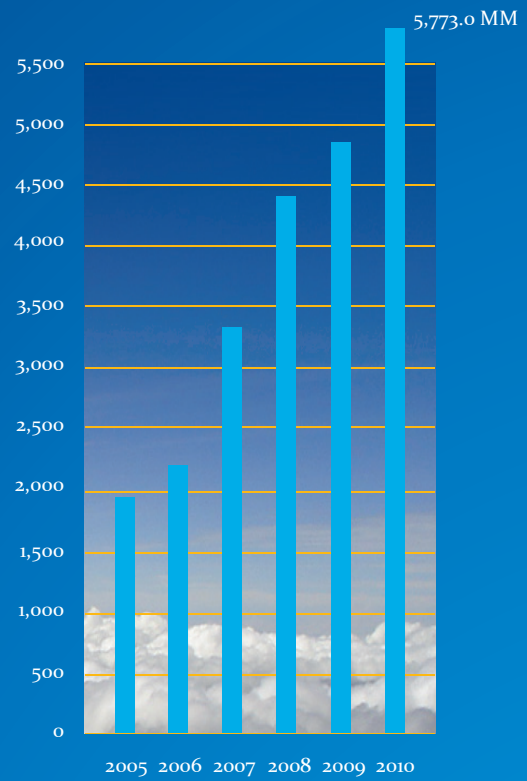


FINANCIERA
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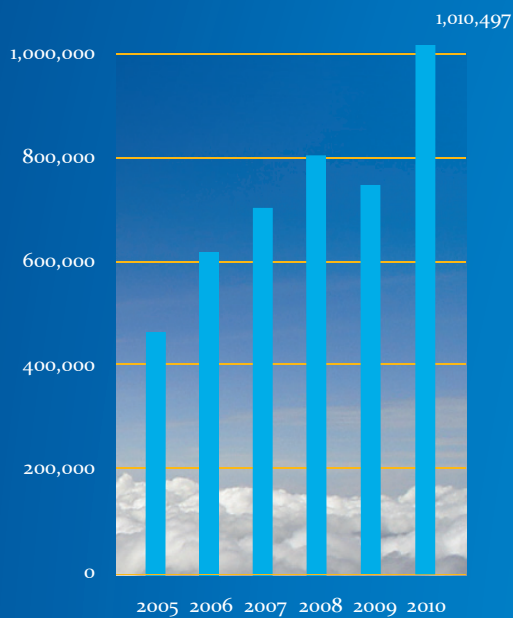
Net Profit

In millions of pesos.
Pre-2008 figures are expressed in terms of purchasing power pesos as of December 31, 2007.

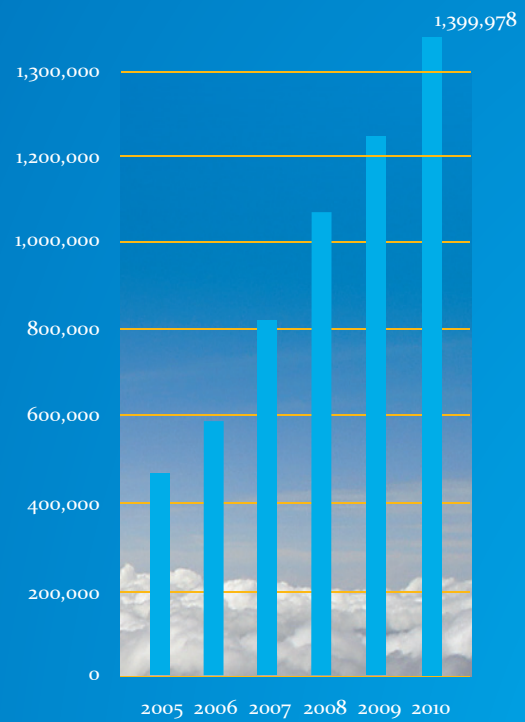


Total Loan Portfolio

In millions of pesos.
Pre-2008 figures are expressed in terms of purchasing power pesos as of December 31, 2007.



Loans Granted



Number of Clients

To Our
Shareholders



Financiera Independencia has completed 17 years of progress, which have been characterized by constantly seeking to broaden our horizons.

This year we closed –as announced in November 2009– the acquisition of all the outstanding shares of Financiera Finsol, the second largest player in the microfinance market of group loans in Mexico. The transaction also included the acquisition of Instituto Finsol Brasil, a microfinance group-lending company located in that country. This favored the consolidation of Financiera Independencia as a leading company in the microfinance industry, both in personal and group loan products, and represents the first step towards our international expansion.

The financing of this acquisition was carried out with a capital increase of 85 million shares, of which, 66.5 million shares were subscribed by the US investment fund, Eton Park. This capital increase concluded in February of this year.

With the acquisition of Finsol, Financiera Independencia increased its loan portfolio by Ps.1,259.7 million and incorporated 242,202 new clients. Additionally, we can now offer our products and services to people living in rural and suburban areas. In just nine months, we combined both companies under the same technological, administrative and human resource platform, while managing to preserve the best of each of our firms, and adding the experience achieved by both throughout the years.

In March of this year, we announced the successful placement of a US\$200 million bond, with a 5-year term, which provided us with new access to financing through international markets. This bond allows us to extend the maturity of the company's debt and diversify financing sources. This transaction satisfies us greatly because it represents the first debt issuance of any Latin American microfinance institution in international markets.

On December 22, 2010, we announced the acquisition of two companies: Apoyo Económico Familiar (AEF) and Apoyo Financiero Inc. (AFI). Their go to market models are very similar to that of Financiera Independencia, but respectively operate in two very attractive markets for us: large cities in Mexico and the Hispanic community living in the United States.

With the acquisition of AEF, we will increase and strengthen our presence in Mexico City and its metropolitan area, locations in which the company had no personal loan operations. By acquiring AFI, we opened another route towards international markets. Both companies have proven business models and are positioned for significant growth. We expect to conclude the acquisition during the first quarter of 2011 and both transactions, which together represent a Ps.1,180 million investment, will be financed with cash on hand and lines of credit available to the Company.

We have high expectations regarding what these acquisitions will add to Financiera Independencia in terms of market expansion as well as in value proposition for our customers and increased profits returns.

This year, the total loan portfolio increased by 20% driven by a 13.3% increase in the customer base as compared to the previous year. This was mainly due to the contribution of group loans made by the acquisition of Finsol.

In order to strengthen our business, we have been more selective in the loan origination process. We continue implementing measures aimed at improving our risk management, which include a very detailed analysis of the performance of each branch and the generation of different levels of credit scoring, no longer on a broad basis, but specific for each personal loan according to its historical performance. As a result of these targeted measures, we have improved the quality of our loan portfolio.

Our profitability indicators surpass those of most financial institutions. For 2010, the Return on Equity was 18.8% and the Return on Assets was 6.2% compared with 13.25% and 1.42%, respectively for the total Banking System, as published by the National Banking and Securities Commission (CNBV) in its Bank Statistics Bulletin (*Boletín Estadístico de Banca Múltiple*) of September.

Our business model has been very successful for the past 17 years, the result of the continued self analysis and improvement efforts that provide us flexibility and capacity to swiftly respond to the changing environment. The acquisition of Finsol has also enriched us with a new approach to evaluating the effectiveness of our processes.

During the year, we have worked to reposition Financiera Independencia, seeking to increase value added to our products as a differentiator from our competitors. We also continue to foster customer service as a fundamental part of the company, not only because good service generates loyalty, but also because of our conviction that it is the proper way to act.

For the eighth consecutive year, the Mexican Philanthropic Center honored us with the Socially Responsible Company award for our best practices in corporate social responsibility.

We are in a unique financial position; we have everything we need to continue growing organically and we have the potential to continue investing according to the opportunities that arise.

The horizon is promising and will provide us with new opportunities. We have the breadth of vision, energy, talented staff and necessary tools to seize those opportunities.



José L. Rión Santisteban
Chairman of the Board



Noel González Cawley
Chief Executive Officer

The Road Traveled



At the beginning of the nineties, Financiera Independencia was incorporated as the first Limited Purpose Financial Entity (*Sociedad Financiera de Objeto Limitado* or SOFOL, for its initials in Spanish) in Mexico.

In 1993, the year of its incorporation, it was the only formal financial institution that serviced the low income segment of the population.

Later, in 2007, we were transformed into a Multiple Purpose Financial Entity (*Sociedad Financiera de Objeto Multiple* or SOFOM, for its initials in Spanish) and in the same year, our shares began trading on the Mexican Stock Exchange.

Our performance during this time has placed us among the largest personal microfinance institutions in Latin America.

Today, we add to our heritage the parallel histories of Financiera Finsol and Instituto Finsol Brazil as they become part of our company.

Financiera Finsol started operation in 2003 and became a SOFOL in 2005. In 2007 it transformed into a SOFOM and in that same year Instituto Finsol started operations in Brazil.

During this time, like Financiera Independencia, Financiera Finsol, specialized in offering financial services to lower income segments that received very little or no attention from traditional financial institutions.

For over seven years, Financiera Finsol has focused specifically on group loans in rural and suburban areas of Mexico that have a population of less than 50 thousand inhabitants.

Its development and results made Financiera Finsol the perfect complement to help us achieve our mission:



“Support the working class in Mexico through various financial products that meet their needs, with a service differentiated by its quality and timeliness, and giving them formal access to the financial system.”



Our customers range between the ages of 18 to 65, for personal loans, and between 21 and 65 for group loans, and have incomes of one to ten minimum wages. We dedicate our efforts to men and women who equally work in the formal economic sector or are self-employed.

Currently, thanks to Financiera Finsol, we provide group loans to a great number of micro-entrepreneurs, of which, 90% are women, heads of households, who are engaged mainly in commercial activities.

Our objective is to offer unsecured loans and high quality financial services to low income indi-

duals living in urban, suburban and rural areas.

We continue moving forward, with a firm stride gained from experience, and our sight attentive to what lies ahead.

Coverage



● Cities with Financiara Independencia's offices



● Cities with Financiara Finsol's offices

● Cities with offices of both institutions



352 points of service in 213 cities in Mexico.

Today we are operating in Mexico and, for the first time in our history, we have moved towards international expansion with the acquisition of Instituto Finsol Brasil, a company that at the end of 2009 had 29,145 clients. By the end of 2010, our active clients total 1,399,978, of which 1,359,061 are located in Mexico and 40,917 in Brazil, where we operate 19 offices as Instituto Finsol.

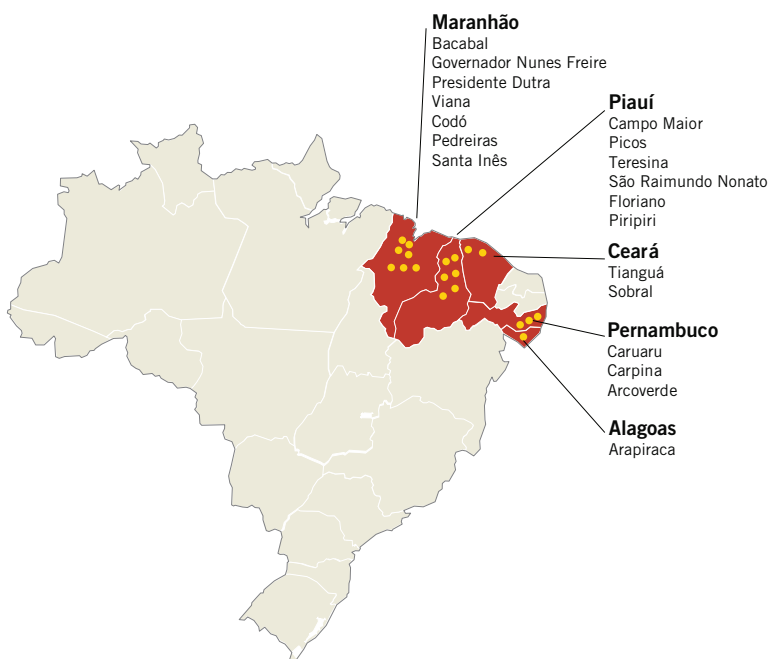
Our domestic loan portfolio is geographically diversified and no state concentrates more than 11.3% of the total.

The three states with the highest concentration of loans are: Veracruz, Tamaulipas and Jalisco, with 11.3%, 8.7% and 6.8%, respectively.

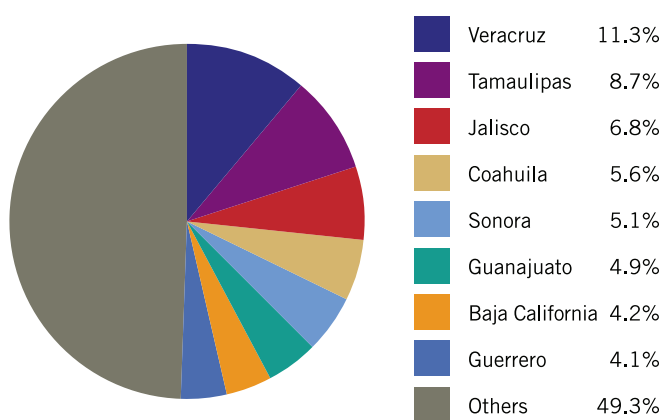
In Mexico, we operate through our own network of branches that provides us strict controls and a direct relationship with our customers.

At the end of the year, we had 352 offices in Mexico, of which 207 were operated under the name Financiara Independencia and 145 under the name Financiara Finsol.

19 points of service in Brazil



Sales



Portfolio Geographic Distribution Including group loans

Day by day, over the years, we have developed a keen insight of the market. Today we are strengthened with the additional and valuable insight of Financiera Finsol. Thus, we sum valuable market understandings and operational know-hows in many areas.

Group loan agents make visits to rural and semi-rural communities, not only to promote products and gather loan groups, but also to closely monitor customers' performance.

We offer our personal loan products based on several strategies:

- **Door-to-door sales:** Our agents make direct contact with clients at their homes, either in the cities or rural or semi-rural communities.

- **Kiosks:** With agents operating within companies and at strategically chosen locations.

- **Branches:** Sales executives who provide service to walk-in clients at our offices.

- **Referrals:** Each new client provides us with 2 or 3 referrals of potential customers.

These strategies are applied by our sales force, which includes a total of 3,333 sales agents:

- 1,218 agents offering Credilnmediato loans.

- 746 agents focused on the self-employment sector, offering CrediPopular and CrediMamá products.

- 380 agents in branches offering and renewing current customers' credit lines.

- 135 agents offering CrediConstruye loans.

- 686 agents offering Community Loans, Joint Loans and Opportunity Loans, in Mexico, specialized in weekly monitoring and group advice.

- 168 loan agents in Brazil.

Personal Loans - Mexico



The tools that support our path have been tested, complemented and perfected in time. Today we operate with a solid portfolio of products, always customized to our market needs, that keeps us moving forward.

CrediInmediato

It is a revolving line of credit ranging from Ps.3,000 to Ps.20,000. It is available for workers in the formal sector and operates under a fixed payment scheme.

It offers the possibility to make withdrawals, at any time, from the available line of credit. This loan carries an annual fee and a withdrawal fee.

CrediInmediato provides the worker protection against total or permanent disability and unemployment. It includes debt relief in case of death and, as an additional service, the possibility to obtain our CrediSeguro insurance, and may be prepaid with no penalties.

Today, this revolving product accounts for 49.7% of our total loan portfolio.

CrediInmediato Simple is a simple term loan, with a single withdrawal made by check, and therefore does not allow for subsequent withdrawals.

Loan amounts range from Ps.3,000 to Ps.20,000, and payments can be made on 48 by-weekly or 24 monthly installments.

Timely payments are rewarded by rebate and the reimbursement of the initial fee. It also includes protection in case of death, unemployment or total or permanent disability, and may be prepaid without additional costs.

During the year, these loans represented 0.4% of our total loan portfolio.

CrediPopular

It is a simple term personal loan. Loan amounts range from Ps.1,800 to Ps.4,800 and have a 26 or 40 weeks term with fixed payments.

It is specifically designed for the self-employment segment. It includes the possibility to make prepayments, without penalties, and the refund of the initial fees subject to timely payments. Depending on the repayment performance of the borrower, it may be renewed at an equal or higher principal amount. After two loan cycles, the loan becomes revolving. It also includes protection in case of death, unemployment or total or permanent disability.

Today, CrediPopular loans account for 22.3% of our total loan portfolio.

In Mexico, 69% of households are either couples, couples with kids, or single parents with kids.

• Source INEGI



We have a broad range of products capable of supporting our clients and their families throughout their productive lives.

CrediConstruye

It is a loan aimed at restoring or making improvements to clients homes. It is offered in amounts between Ps.3,000 and Ps.20,000. Disbursement is made in the form of vouchers for construction materials and has a two year repayment term in weekly, bi-weekly or monthly installments.

It carries an initial fee and includes debt relief in case of death of borrower and protection against total or permanent disability. These loans may be prepaid, without penalties.

CrediConstruye Plus is a complementary product, through which the customer may choose to receive down to 80% of the loan in the form of vouchers for home construction materials and, once redeemed, the remaining 20% in cash.

At the end of the year CrediConstruye and CrediConstruye Plus represented 3.3% of the total loan portfolio.

CrediMamá

This personal loan is exclusively offered to women providing proof of being mothers of at least one child under the age of 18.

It has an initial amount of Ps.1,800, with fixed installments payable in 26 or 40 weeks and with no prepayment penalties. If timely paid, clients are reimbursed the initial fees and may choose to renew the loan for an equal or higher amount. CrediMamá includes debt relief in case of death.

It currently accounts for 2.5% of our total loan portfolio.

Group Loans - Mexico

Community Loan

This product is offered to self-selected groups of 10 to 60 members. Customers must perform productive, commercial or service activities independently or as a group, and live in the same neighborhood or community.

They must be micro-entrepreneurs whose businesses have operated for at least six months; regardless of whether it is a fixed store location, a street vendor, or door-to-door. As a requirement, the group must save 10% of the amount of the loan as evidence of their commitment.

This product is based on a joint guaranty (based on the mutual support of the group) and requires the creation of a managing board

not comprised of direct or indirect family members.

Community Loans operate through a system of weekly or bimonthly installments for terms between 16 and 26 weeks. The amounts differ according to the experience of the group:

- During the first stage, the amounts range from Ps.500 to Ps.6,000 per person for groups without micro-loan experience.

This figure increases to \$24,000 pesos per person when the clients have previous experience in microloans.

This product represents 12.6% of the company's total loan portfolio.

Joint Loan

This loan is targeted to groups of 4 to 6 people –between the ages of 21 and 65– who own commercial, productive or service businesses, either steady or part-time, but that have been in operation for at least one year.

This loan must be used for the operation, improvement or growth of the business; the members of the group must have the documents to support the activity and appoint a coordinator.

It is also based on a joint guaranty by the group and does not require any committed savings. Payments are weekly or bi-monthly for terms between 12 and 26 weeks.

Finsol
has a client base of
242,202.

In Mexico, there are approximately 8 million micro-businesses. Close to 12 million people work in these companies.

• Source INEGI



Customers of group loans carry out productive, commercial or service activities.

Opportunity Loan

- For applicants with no experience in microloans, loans in the first cycle range from Ps.7,000 to Ps.12,000 per person;

- For applicants with previous experience, this amount may reach up to Ps.18,000.

With respect to our total portfolio, Joint Loans represent 2.3%

This product is for Community or Joint Loans active clients with a positive credit record.

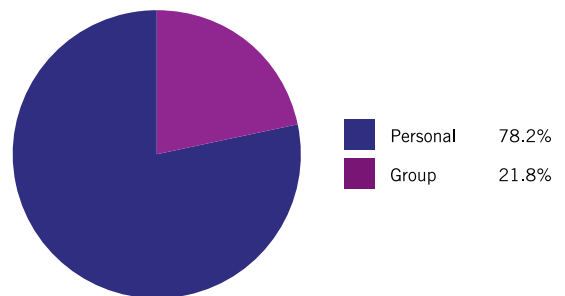
It consists of an additional loan in order for customers with a good credit history to take advantage of potential business opportunities.

This loan may be granted after two cycles, always with the joint responsibility of the group and for an amount no greater than 30% of the current group loan. It is granted to at least two members of the group and to a maximum of 50% of its members.

It must be repaid prior to or at the same time as the maturity date of the group loan outstanding.

During this period, Joint, Community, and Opportunity Loans recorded a material increase in the number of loans originated; not only due to renewals, but also from new customers origination.

During the year, group loans represented 21.8% of our total loan portfolio.



Portfolio Allocation
By type of loan

Group Loans - Brazil

Based on Financiera Finsol's solid experience, officers specializing in group loans closely monitor customer performance.

These loan officers make visits to rural and semi-rural communities, not only to promote products and help bring together people for group loans, but also to be informed about the progress made by their businesses and the weekly performance of the loan.

Each loan officer may coordinate approximately 250 to 300 clients in groups; they will visit them on a weekly basis and attend collection meetings as observers over the four or five months of the cycle.

It is important to note that loan officers are not authorized to receive payments of the loan: they only witness the treasurer or chairman of the group collecting the bank payment slips from each group member.

Their duties, in addition to being a sales agents, are above all to be a close advisors who forms part of the growth process of the businesses owned by the persons in the group.

At the end of the period, our group loan officers serviced a total of 242,202 clients, in 23,009 groups, which means a 52.5% increase in the number of people we serve.

With the same work model as our group loan officers in Mexico, we offer two products through Instituto Finsol in Brazil:

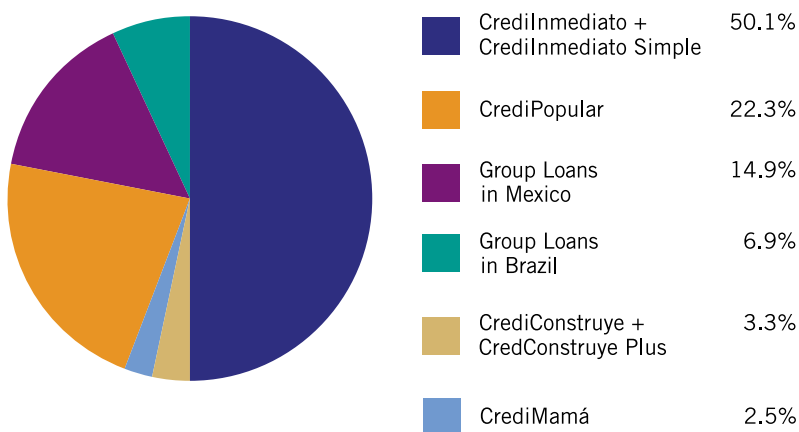
Community Loan

It is a group loan used for working capital needs, fixed assets and improvements to facilities. It is offered in amounts ranging from R\$300* (Ps.2,234) to R\$16,000 *(Ps.123,753), the joint obligation of the group for terms of up to nine weeks for working capital and up to 24 weeks for fixed assets and improvements. These loans require at least seven people per group.

Joint Loan

Created to have the same use as Community Loans, this product operates amounts from R\$300* (Ps.2,234) to R\$15,000* (Ps.111,722), and offers the same terms as Community Loans. These loans require the joint obligation of groups with three to six individuals in them.

At the end of the period, community and joint loans operating in Brazil represent a combined 6.9% of our total loan portfolio.



Portfolio Allocation
By product

* 1.6662 Real = 1 US.
1 US = Ps.12.3788
(At the exchange rate as of December 31, 2010.)

New Promotions

This year, based on ethnographic and marketing studies, adjustments were made to the type of products that we should launch as well as to the best way to market those products.

We discovered that a large percentage of the loans are used for health and education needs. In response, we designed a campaign with the slogan “Your health is on us”, mainly to attract new customers.

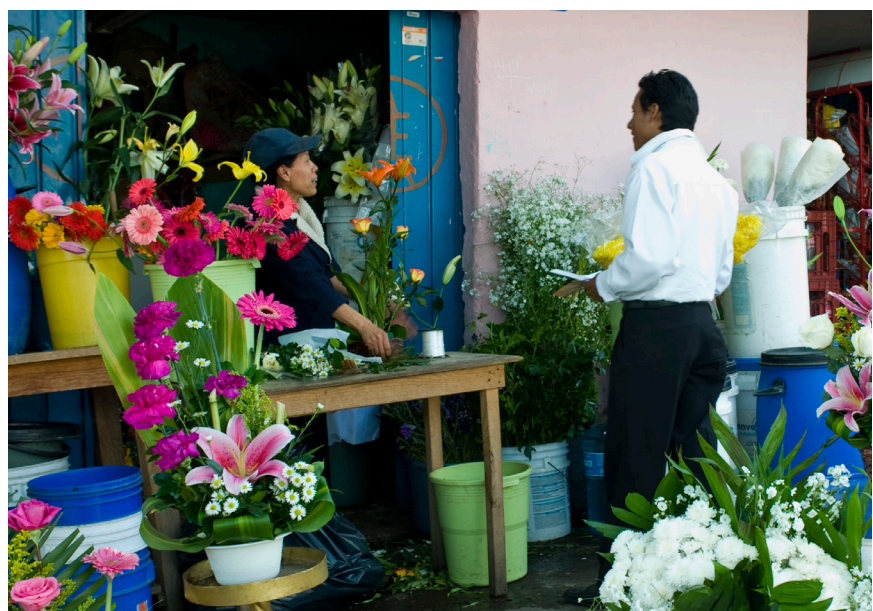
It was a temporary program for our personal loan clients who applied for loans from June to August. Medical assistance was offered, including free ambulance and telephone assistance; in addition to discounts in drugstores and hospitals.

This program is similar to our traditional health insurance (CrediSeguro) but with a promotional nature.

“Your health is on us” was launched to the public for the first time through mass media television shows. During the promotion, the average daily loan applications increased from 4,500 to almost 7,000. Furthermore, we increased brand awareness significantly.

Also for promotional purposes, we designed a Medical Assistance Micro-Insurance for clients who purchased or renovated any of our group loans. Benefits of this no-cost Micro-Insurance included life insurance of Ps.20,000, medical assistance and funeral costs, and access to a discount network for medical services.

In addition to these campaigns, during the year, we offered two additional promotions to our group loan customers. First, we offered to match or exceed the lines of credit that they might have with other microfinance institutions; and second, we encouraged our customers to recommend among their micro-entrepreneur friends and family members the creation of other productive groups supported by our loans.



Services



In order to offer our clients greater value added, we continue perfecting a series of complementary services:

Dinero sin Fronteras

It is the remittance service offered to our personal loan customers at all of our branches across the country. Thanks to this service, customers with family members working in the United States may receive funds deposited there and withdraw the money locally, immediately, and in a secure manner.

ATMs

With our 106 ATMs network, we provide to our personal loan customers the convenience of making their payments or withdrawals during non-business hours, perform balance and activity inquiries, prepay cell phones or pay telephone bills.

CrediSeguro

Available for our CrediInmediato clients all over Mexico, this life, total or permanent disability and medical insurance, includes emergency transportation, telephone assistance and preferential rates in medical consultations, medicines and certain laboratory services.

This insurance is valid for one year, with automatic renewals and no number of events limit.

Telephone bill payments

Our personal loan clients can pay their telephone bills in any of our branches. CrediInmediato clients may further set up a direct debit from their facility.

Cell phone prepayment

Our personal loan clients can purchase mobile phone minutes in our tellers in all our branches.

Life Insurance

It is a low-cost life insurance (less than \$1.00 per day) for our Community or Joint Loan customers.

This insurance offers an insured amount of Ps.50,000 in case of natural death. In case of death by accident, the amount increases to \$100,000.

In addition, it has funerary assistance services for up to Ps.25,000 and allows for up to 4 beneficiaries.

Product Portfolio Performance

In Mexico there are almost 25 million households.

• Source INEGI

Our 2,785 agents are located across the country, and reach people through door-to-door visits.



Our total loan portfolio growth was 20%. This increase is mainly derived from the group loans incorporated this year. The increase in the client base was 13.3% as compared to the preceding year.

Self-employment personal loans dropped by 5.6%, mainly due to a 40.2% decrease in CrediConstruye.

CrediPopular loan portfolio remained almost unchanged, up 0.4%, while CrediMamá increased by 22.3%.

Personal loans in the formal sector, CrediInmediato, decreased 6.5% due to a negative economic environment and the adjustments to our credit scoring standards.

Aware of the importance of increasing new loan origination while retaining our existing clients; by the end of the year, we switched all of our new personal loans and renewals, except CrediInmediato, to a

global rate payment structure.

By switching to the global rate payment structure we offer our clients better and easier to understand payment terms.

Collections

The concept of expansion also refers to the ability to comprehend, the broadened extension resulting from involving past experience to the perception of the horizon in view.



In 2010 Financiera Independencia broadened its vision even further with respect to risk management and the optimization of the portfolio quality.

We have capitalized our expertise and our valuable historic statistical database to determine, with great accuracy, the loan underwriting policies that result in a healthier loan portfolio, without hindering the origination process.

The analysis performed during 2008 and 2009 showed a deterioration in the quality of the portfolio, mainly due to an adverse economic environment. This situation led us to take actions towards a more selective origination process during 2010.

We adjusted our credit scoring thresholds, elevating the standards of our statistical database to make it more similar to that in 2008. This resulted in an increase in the number of rejected applications and thus, improving the loan portfolio.

We therefore established four branch groups, based on the portfolio quality, the credit scoring at origination, and the collection parameters or behavior.

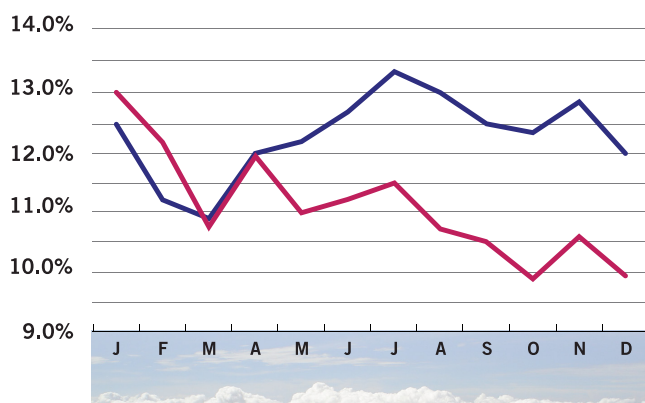
For each branch group, we further identified four cut-off groups, among which there may be more lenient origination parameters or more severe than in previous years.

We have four cut-off models in each of the four branch groups: two for formal segment applicants and two for the self-employed segment.

No regional parameters were followed in the creation of the groups. Each is comprised of branches in different parts of the country creating a mosaic representing all regions.

This group segmentation has afforded us more precise credit scoring and more accurate decision-making based on technology and statistical analysis.

Today we have increased our accuracy and efficiency. The performance of loan recovery is close



Comparative Chart of
Non-Performing Loans Ratio
2009 —
2010 —



to that of years prior to the deterioration of the loan portfolio.

Another material decision was to seek greater operational efficiency, through the reduction of the staff engaged in collection actions. During this year, we engaged independent collection agents for extra-judicial collection efforts.

A new vision and more flexibility

An important lesson of 2010 has been to have a new and different outlook. Previously, been the only ones in the market, we focused on efficiently originating loans.

Today:

- we focus on obtaining more accurate information;
- we are developing a dynamic rating system that evaluates client performance during the final seven payments.
- we have developed a better verification structure;
- we have expanded our approved loan origination geographics;
- at some locations, we already reach 100% of potential prospects, thus, we are in the process of reviewing our overall rejection and verification area codes to expand our reach to include nearly half a

million new prospects;

- we have opened new payment options for our clients (convenience stores, banks and direct billing to credit or debit cards);
- we receive payments from Fin-sol's group loans clients at the Financiera Independencia tellers.

Providing clients with more payment options allows them to better meet their commitments, as is reflected by the improvement in our collection indicators.

Additionally, by enabling time and transportation savings, clients receive a better service, resulting in greater brand loyalty.

This is highly valued by our clients, and we may offer additional options of this kind in the future.

The Year of Empathy

As part of a change towards a more customer friendly organizational culture, we implemented “The Year of Empathy” initiative, with it, we are changing the mind set of our agents to a positive collection effort based on respect, dignifying the client, and jointly searching for solutions.

It is all about transmitting to our clients that we understand them when they fall behind on their payments, and that we continue to value them as our clients. Statistics prove that greater flexibility in collections yields better results.

Performance Model

Our collection policies and actions, in addition to being more accurate now, are modified every two weeks based on the performance of each account. Considering the customer’s loan performance model, which we developed in 2009, the most effective approach is implemented: SMS messages to cell phones, telephone calls, or personal visits.

Reaction Plans

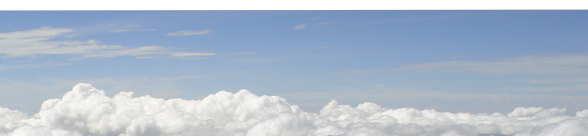
Although our portfolio is geographically dispersed and no region represents more than 11.3%, to avoid regional contingencies, -like those resulting from national disasters- we have established a reaction protocol to face events like this year’s heavy rain storms in the Gulf of Mexico.

Depending on the severity of the event, different measures are undertaken for loan recovery, but always with a sympathetic and empathic attitude.

Collection Plan for Group Loans

We have proven that Finsol’s traditional collection practices for group loans, based on self-management or self-regulation, is very sound.

On a regular basis, group loan officers successfully resolve problems concerning groups delinquency of two, three or up to four weekly payments. Therefore, minimum intervention has been required on their organization and collections methodologies.



We presently service
1,399,978 people:
4.7% of our
potential market.

The potential market in Mexico is over 30 million people.
75% of them have no access to formal banking.

• Source INEGI

Sale of loans

This period was very important for the consolidation and perfection of our portfolio sale strategy, which completed nine consecutive years of operation.

The experience accumulated during this time has allowed us to design new strategies and to improve our results.

After a downward trend on the sale price, in the last two years we have maintained a steady price of \$0.12 per peso.

With this, our strategy is one of the more solid in the market, bringing higher prices than those of similar financial institutions.

Furthermore, we have been able to increase the average capi-

tal sold to 36.5 million pesos every month, representing 35% more than the amount in 2009.

It is also important to mention that the number of contracts sold was 101,249, which means an increase of 33.5% with respect to those in the preceding period. Similarly, the amount received derived from this strategy has been 31% higher than in 2009.

This growth is also reflected in a 41% increase in the number of firms that purchase these loans. Today, this base amounts to 2,064 firms, of which 775 are considered active by having invested in our portfolio during this year.



Infrastructure and Systems

Financiera Independencia's operating functions are just like the atmosphere, clearing our day-to-day horizon.



Our two Operation Centers, located in the cities of León and Aguascalientes, have a crucial role in the company's global outlook. These centers house essential functions: the National Center for Information Processing (Centro Nacional de Captura), the Integral Credit Analysis System (Sistema Integral de Análisis del Crédito), telephone verification, data auditing and localization, the Command Center, telephone collections and virtual executives, Help Desk and technical support, telemarketing and payment application (credit or debit card charge).

The Operation Center in León (Centro Operativo de León) gene-

rates an average 1,543,672 monthly calls, and has 312 active workstations from a total of 502. The Operation Center in Aguascalientes (Centro Operativo de Aguascalientes) has 172 active workstations, from a total capacity of 256, with a growth capacity of up to 588 workstations. This center generates an average 1,590,533 monthly calls.

In 2010, 37,610,461 calls were made from both centers, representing an increase of 59.2% with respect to the 23,625,202 calls made in 2009.

Today, we use 63.9% of total installed capacity of both centers. The remaining 36% will serve as support for future growth stages of

Financiera Independencia and to continue servicing our clients with the same efficiency and quality.

During the first quarter of the year, we worked intensely to integrate Financiera Finsol, emphasizing systems and operations, finding potential synergies and economies of scale, efficiency opportunities and cost reduction.

A technological assessment of Financiera Finsol was made to identify and exchange best practices between Financiera Independencia and Financiera Finsol.

Currently, Financiera Finsol's support areas are fully integrated

There are over 19,000 convenience and department stores in Mexico.

• Source ANTAD



Our clients
can repay their loans
in convenience stores.

with Financiera Independencia's, resulting in essential technological and operative contributions.

In the following months we will complete the integration of the operations activities of the branches.

We established a National Security and Monitoring Center (Centro Nacional de Seguridad y Monitoreo) at the Corporate Offices in Mexico City for the surveillance of our branch offices, 24 hours, 365 days a year, with adequate infrastructure and systems.

Also, we proactively monitor natural phenomena that may affect our operations, such as floods,

earthquakes and hurricanes. Branch offices receive timely alerts to activate preventive measures, implemented according to protocol, as the case may be.

The Business Continuity and the Disaster Recovery functions were consolidated, the purpose of which is to maintain operations in case of contingencies (natural, technical or due to vandalism), at the Corporate Offices, and in the León and Aguascalientes Operation Centers.

To make this possible, we have systems backups at the three computer centers, which are fundamental to our business operations.

Today we can have, in case of any contingency, full systems recovery in just 48 hours. This allows us to not only have more efficient operations, but to also secure the sensitive information we manage.

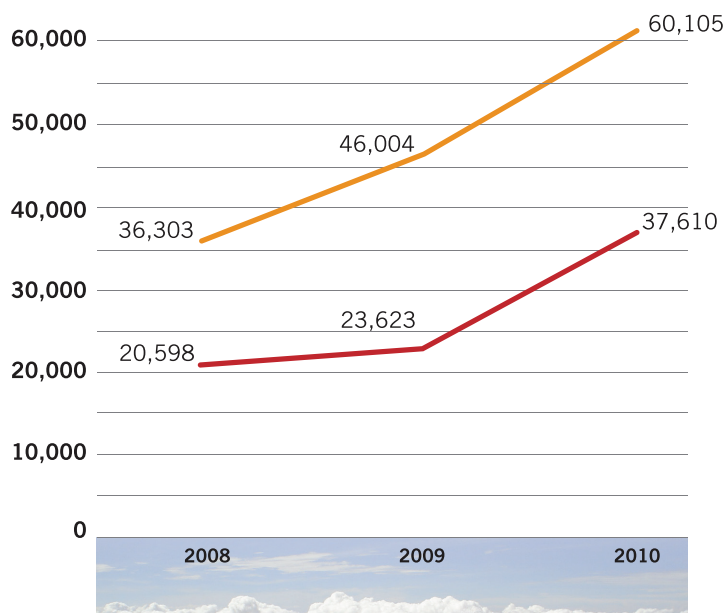
During this year, we implemented at 42 branches the Internal Civil Protection Program (Programa Interno de Protección Civil) necessary to be prepared in case of any contingency.

We also implemented a series of safety measures to safeguard furniture, supplies and equipment in case of any emergency, and, most importantly, to protect our staff, our most valuable asset.

We made systems modifications that have reduced the time to market for new products, anywhere within Mexico, to a third of the time.

Lastly, we are pleased to say that, based on the solid technological infrastructure developed by Financiera Independencia over the past 17 years, we now support Finsol's operations, and are ready to seize other opportunities which may arise in the future.

We are prepared to face a much broader outlook.



Telephone Calls in Operation Centers

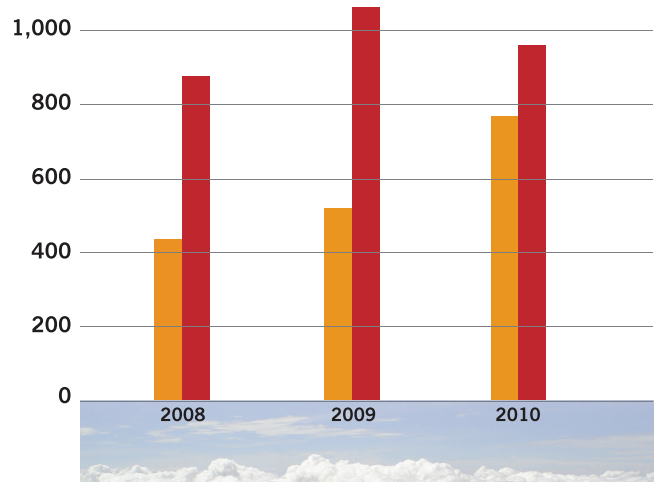
Figures in Thousands

- Minutes
- Number of Calls

During the year, 163,234 Credilnmediato loans were made to workers performing their daily duties in industry, commerce or services.

In Mexico there are 13.9 million workers in the formal sector of the economy.

• Source INEGI



Personnel in Operations Centers

- Workstations
- Personnel



Human Resources

To appreciate a company's potential reach one must focus on its people. All our years of experience have proven that.



During this period, we have worked very hard on incorporating Financiera Finsol's staff.

By acquiring Financiera Finsol, our team of collaborators was enriched by 1,497 additional individuals. Despite a decrease of 14.3% in Financiera Independencia's workforce, the total number of people who currently work for the company totals 9,763.

With respect to branches, changes made so far focus on avoiding duplication of work by merging certain areas. Given that products and their processing are very different, it was decided to separately manage training and recruiting for Financiera Finsol and Financiera Independencia's respective sales forces.

Training programs have been introduced for all positions within Financiera Finsol.

We diagnosed the turnover of sales and collections personnel. Consequently, we discovered opportunity areas in the talent management of our personal loan sales team.

In response, we applied a Professional Sales Program "V-PRO", that resulted in the Sales Model of Financiera Independencia, a sales management methodology that specifically responds to the characteristics of our products and customers.

Consequently, relevant training efforts were carried out among the sales management team, and

goals established that must be met to achieve certification as Sales Managers for Financiera Independencia. A total of 130 people were trained over a total of 6,230 hours.

Training also focused on customer service as an undeniable factor in creating loyalty for our brand.

In order to strengthen Financiera Independencia as a cutting-edge company, we have targeted top level higher education institutions, as recruiting grounds for the best talent in Mexico to hold strategic positions in our Corporate Offices.

Today we are more selective and more efficient at integrating personnel into our team.

This year, we encouraged the incorporation of people with disabilities into our team.

In terms of Social Responsibility, we have continued promoting our programs and, for the eighth consecutive year, we received the Mexican Philanthropic Center's award as a Socially Responsible Company.

Our programs focus on the four aspects assessed by this renowned organization:

- business ethics
- community outreach
- quality of life in the company
- environmental protection.

Our TUCÁN (Tu Café Ayuda a la Niñez) program, has been operating for twelve years now. This year, through the donations and efforts of our collaborators, we raised Ps.1'914,767.57 and the company

matched this amount. Additionally we donated the profits from vending machines at the workplaces.

In total, Ps.3'892,225.02 were raised, representing a 7.32% increase with respect to the previous year.

The amount was donated to 147 institutions that assist children living in conditions of neglect, inequality, or poverty in the Mexican states where we operate.

In terms of activities to improve the environment, this year we involved a total of 7,717 participants in our Ecovivencia campaigns. We planted 738 trees and cleaned over 95 thousand square meters of beaches and green areas in addition to other important achievements.

In August, as customary, we had our Health Month, when we raise

awareness about health issues. This year, 31,038 health care actions were carried out, which included medical check-ups, weight management advise, measuring cholesterol and glucose levels, as well as immunization campaigns, eye exams, and dental check-ups.

As in previous years, we are proud of the enthusiasm and commitment of our staff; therefore, we are obliged to continue working together to reach further.



Management

At Financiera Independencia one of our historical strengths has been to see beyond the immediate horizon. We know that a broader vision results in a more accurate direction and better responsiveness.



This period has been essential to strengthen our place among the market leaders.

Observing the environment, and the domestic and international challenges, we have taken actions to become more efficient.

We have taken advantage of the situation to streamline the company, we have expanded and we have repositioned ourselves with our sights set on the future, extending our market towards group loans, an area that will surely bring future growth.

Note must be made that, during Financiera Independencia's trajectory, we have witnessed significant changes in our surroundings.

When we initiated operations 17 years ago, we were the only com-

pany that offered loans to the low income sector in Mexico. In that sense, our products were unique.

Today, in light of increased market offerings, our differentiating attributes have weakened.

Therefore, we have focused on seeking competitive advantages, and on improving our value added offering to significantly differentiate us from the competition.

This has led us to thoroughly reassess our business model; starting with sales, loan origination and collections.

The acquisition of Finsol has provided, in this sense, a valuable and different reference point of view.

We have thoroughly analyzed

its model and have found best practices that we may incorporate to the personal loan plans to improve their flexibility.

In view of the new horizons opened for the future, we are reviewing the processes and rules that allowed us to grow throughout the years.

Portfolio Growth

Today, our total loan portfolio amounts to \$5,773 million, from the \$4,812.3 million recorded in the preceding year. This means an increase of 20.0%, due mainly to the group loans incorporated from Financiera Finsol.

The group loan portfolio today amounts to \$1,259.7 million, an increase of 55.6% compared to the

The country's economically active population is currently comprised of 47.1 million people. By 2020 it will be 55.2 million.

• Source INEGI y CONAPO



We seek opportunities to expand our domestic market, and at the same time, consolidate our company; always looking forward.

prior year, before its incorporation into Financiera Independencia.

In Brazil, Instituto Finsol's loan portfolio currently amounts to \$399.7 million, of which 97% corresponds to Joint Loans and 3% to Community Loans.

This \$399.7 million portfolio entails a growth of 87.7% compared to the prior year.

Customer Portfolio

Today we have a total of 1,399,978 customers, up 13.3% with respect to the preceding period.

At the end of the year, group loans amounted to a total of 242,202 clients in 23,009 groups.

Non-performing loans

Total non-performing loans decreased by 2.1 percentage points as a result of a more stringent loan origination process, an increase in credit scoring standards, and the integration of group loans.

The new risk management policies implemented are performing as planned. We are fulfilling our objective of driving the business towards the future.

Profitability Ratios

Financiera Independencia's profitability data shows a clear advantage versus the competition.

In the September issue of its Bank Statistics Bulletin (*Boletín Es-*

tadístico de Banca Múltiple), the National Banking and Securities Commission indicated that the banking system reported a return on capital of 13.25% and a return on assets of 1.42%. By the end of 2010, Financiera Independencia reported a return on capital of 18.8% and a return on assets of 6.2%.

The successful offering of the bond is a step forward in the diversification of our funding sources and provides access to financing through international markets.

Bond offering

In March we announced the successful offering of a US\$200 million bond in the international market. Issued under Rule 144A / Reg S., the bond is a five years term, with 10% annual interest rate, and BB- credit ratings by Standard and Poor's and Fitch Ratings.

This transaction allowed us to extend our debt maturity and leads us, in the medium term, toward diversification of financing sources so that no source represents more than 25% of the company's interest-bearing liabilities.

This successful transaction not only represents the expansion of our horizons and new potential strategic investments, but also the first debt issuance of any Latin American microfinance institution in international markets.

Eton Park

The Annual Shareholders' Meeting held on April 27th authorized a new capital increase. Consequently, in May, we completed the rights offering process of a 55 million share capital increase.

A total of 884,712 shares were subscribed at a price of Ps.13.50 per share. The remaining 54,115,288 shares were retained by the Board of Directors, which resolved to keep a total of 45 million shares in the treasury of the Company for Eton Park, the renowned US investment fund, to exercise its subscription right, when it decides to do so.

In accordance with the press release dated December 18, 2009, as part of the investment by Eton Park in Financiera Independencia, it was granted the right to subscribe 45 million additional shares: 20 million at a price of Ps.13.50 per share and 25 million additional shares, at Ps.14.00 per share.

If Eton Park exercises all of these rights, Financiera Independencia would receive Ps.620 million of additional capital and the shareholding of the US fund would increase from 9.3% —share interest agreed upon in 2009— to approximately 14.7%. The Board of Directors also resolved to cancel the remaining 9,115,288 unsubscribed shares.

As a result of the capital increase, a total of 715,884,712 shares remain outstanding.

Apoyo Económico Familiar and Apoyo Financiero Inc.

Before year end, our Board of Directors approved two very important transactions. First, the acquisition of all the shares of Apoyo Económico Familiar, another solid Mexican microloan institution, specialized in small businesses that support the household economy.

In December 22, we publicly announced the purchase agreement. This company has 96 branches: 27 in Mexico City, 35 in the State of Mexico and 34 more in 10 southern states within Mexico.

This acquisition strengthens our presence in Mexico and gives us access to large urban areas with proven methodologies, such as Mexico City, a market that we had not yet entered. Apoyo Económico Familiar has a portfolio of Ps.786 million.

Secondly, on the same date, we reached an agreement with Apoyo Financiero Inc., a microfinance company that services the Hispanic community living in the US, specifically in San Francisco, CA, to acquire a 77% control interest in the company. Apoyo Financiero Inc. currently has a loan portfolio of 3 million dollars. To Financiera Independencia, this acquisition provides another route in our international market expansion.

These transactions will result in an increase of approximately 15% in our loan portfolio and 8% in our client base.



Expanding Horizons

We have witnessed a change in the market where we have operated for the past 17 years. A change mainly driven by the many new companies offering loans to the working class and the changes in the domestic economic environment. Maintaining an open perspective, we have taken new paths, to self-assess and to make necessary changes to better function in this environment, with new rules for competition.

We have again referred to the profound understanding of the consumer gained from our experience. Based on it, we have trained our sales force, seeking to develop new products and to add value to those we traditionally manage. We changed our loan origination process standards and streamlined our collection policies. Today, we are active participants in the group lending market.

As a result of this year's achievements, Financiera Independencia is in extraordinary financial and operating position. We have the necessary capabilities to continue growing and the possibility of making strategic investments. We are prepared, technically and financially, to take advantage of the growth opportunities that the future holds for us.





Our vision encompasses
a wide range of horizons
that will provide us with
new opportunities;
our capacity to reach them
is evident.





Management's Discussion and Analysis
of Results of Operations and
Financial Condition of the Company

Year
2010



The following analysis should be read in conjunction with our Audited Consolidated Financial Statements for the years ended December 31, 2010 and 2009. The financial figures included in this report for 2010 and 2009 were prepared in accordance and fully comply with the Mexican Banking Accounting Principles (banking principles) issued by the Mexican National Banking and Securities Commission (*Comisión Nacional Bancaria y de Valores* or CNBV) and are expressed in nominal pesos. Tables in this report are in millions of Mexican pesos.

2010 Consolidated Results

Financial Margin after Provision for Loan Losses

Financial margin after provision for loan losses for 2010 increased 24.0% year-on-year to Ps.2,119.6 million, from Ps.1,709.1 million in 2009. The increase in the financial margin after provision for loan losses is explained by the following:

Interest Income

In 2010, interest income increased 15.6% to Ps.3,595.7 million, mainly as a result of an increase of Ps.441.0 million, or 14.2% in interest on loans. This was driven by an increase of 13.3% in the number of clients and an increase of 20.0% in the total loan portfolio.

In 2010, the lending rate¹ increased from 67.0% in 2009 to 67.9%. This increase was driven by an increase in loans in the self-employment sector, which accrue a higher interest rate. Additionally, discounts decreased from Ps.386.6 million (12.4% of interest income as of December 31, 2009) to Ps.355.3 million (9.9% of interest income as of December 31, 2010).

Table 1: Financial Margin*

	2010	2009	% Change
Interest Income	\$ 3,595.7	\$ 3,110.6	15.6%
Interest on Loans	3,539.8	3,098.8	14.2%
Interest from Investment in Securities	55.8	11.7	376.1%
Interest Expense	504.6	327.3	54.2%
Financial Margin	3,091.1	2,783.2	11.1%
Provision for Loan Losses	971.5	1,074.2	-9.6%
Financial Margin after Provision for Loan Losses	\$ 2,119.6	\$ 1,709.1	24.0%

* Figures in millions of Mexican pesos.

Table 2: Loan Portfolio, Number of Clients and Average Balance

	2010	2009	% Change
Loan Portfolio (million Ps.)	\$ 5,773.0	\$ 4,812.3	20.0%
Number of Clients	1,399,978	1,236,092	13.3%
Average Balance (Ps.)	\$ 4,123.7	\$ 3,893.2	5.9%

Over the last twelve months, the informal sector loans decreased by 5.6%, decreasing their share of the total loan portfolio by 7.6 percentage points. By the end of 2010, these loans accounted for 28.1% of the total loan portfolio, compared to 35.7% in 2009. This performance was primarily due to the performance of CrediConstruye loans, with a decrease of 40.2%. CrediPopular loan portfolio maintained a similar level as in 2009, up 0.4%. The share of personal loans in the informal sector in the total loan portfolio also reflects a decrease as a result of Finsol's integration.

By the end of 2010, CrediInmediato loans represented 50.1% of the total loan portfolio, compared to 64.3% in 2009. The number of CrediInmediato clients in 2010 decreased 3.8% year-on-year, to a total of 721,628, while the total loan portfolio decreased by 6.5% reaching Ps.2,893.2 million.

⁽¹⁾ Lending rate: Interest income / average balance of the total loan portfolio.

Table 3: Number of Clients by Product

	2010	% of Total	2009	% of Total	% Change
Formal Sector Loans	721,628	51.5%	750,374	60.7%	-3.8%
- CrediInmediato	721,628	51.5%	750,374	60.7%	-3.8%
Informal Sector Loans	436,148	31.2%	485,718	39.2%	-10.2%
- CrediPopular	334,893	23.9%	347,383	28.1%	-3.6%
- CrediMamá	49,617	3.5%	49,876	4.0%	-0.5%
- CrediConstruye	51,638	3.7%	88,459	7.2%	-41.6%
Finsol Loans	242,202	17.3%	0	0.0%	n/a
- Finsol Mexico	201,285	14.4%	0	0.0%	n/a
- Finsol Brazil	40,917	2.9%	0	0.0%	n/a
Total Number of Loans	1,399,978	100.0%	1,236,092	100.0%	13.3%

Table 4: Loan Portfolio by Product*

	2010	% of Total	2009	% of Total	% Change
Formal Sector Loans	\$ 2,893.2	50.1%	\$ 3,095.5	64.3%	-6.5%
- CrediInmediato	2,893.2	50.1%	3,095.5	64.3%	-6.5%
Informal Sector Loans	\$ 1,620.1	28.1%	\$ 1,716.8	35.7%	-5.6%
- CrediPopular	1,282.6	22.2%	1,277.1	26.5%	0.4%
- CrediMamá	145.7	2.5%	119.1	2.5%	22.3%
- CrediConstruye	191.8	3.3%	320.6	6.7%	-40.2%
Finsol Loans	\$ 1,259.7	21.8%	\$ 0.0	0.0%	n/a
- Finsol Mexico	860.0	14.9%	0.0	0.0%	n/a
- Finsol Brazil	399.7	6.9%	0.0	0.0%	n/a
Total Number of Loans	\$ 5,773.0	100.0%	\$ 4,812.3	100.0%	20.0%

* Figures in millions of Mexican pesos.

Interest Expense

Interest expense in 2010 increased by Ps.177.3 million, or 54.2%, to Ps.504.6 million, from Ps.327.3 million in 2009, primarily as a result of a 46.0% increase in the average balance of liabilities during the period. Interest-bearing liabilities increased by Ps.1,263.4 million, or 32.7% year-on-year. This increase in interest expense also reflects the higher interest rate of the US\$200 million bond issued in March 2010.

The interest rate² increased from 8.89% in 2009 to 10.48% in 2010. The average TIIE rate was 4.91% and 5.97% in 2010 and 2009, respectively.

Provision for Loan Losses

In 2010, the Company recorded provisions for loan losses for Ps.971.5 million, a decrease of Ps.102.7 million or 9.6% compared to 2009. The non-performing loans ratio decreased to 9.9% from 12.0% in 2009.

The decrease in the provision for loan losses reflects a decrease in the probability of loan defaults and the change in write-offs during 2010 with respect to 2009. Write-offs increased by 6.1%, or Ps.60.6 million, reaching Ps.1,062.5 million, compared to Ps.1,001.9 million as of December 31, 2009, due to the consolidation of Finsol in the Company's results. Non-performing loans reached Ps.570.2 million at December 31, 2010, recording a decrease of 1.0% compared to Ps.576.1 million as of December 31, 2009.

(2) Interest rate = interest expense / daily average balance of bank and other entities' loans in the period. Certain figures may change with respect to previous reports where the period's average balance was used.

Net Operating Revenue

In 2010, net operating revenue increased by Ps.533.4 million, or 21.5%, to Ps.3,011.6 million, as compared to the prior year period.

This was the result of the reasons stated above, as well as an increase of Ps.38.3 million in other income and Ps.95.5 million in market related income resulting from the derivative transactions during the period.

Net Operating Income

In 2010, operating income decreased by Ps.132.6 million, or 20.8%, to Ps.505.1 million.

Over the last twelve months, the Company's full-time employees increased by 120 or 1.2%. Notwithstanding, administrative and personnel expenses grew 36.2% to Ps.2,506.5 million, mainly due to the consolidation of Finsol's results.

During 2010, the Company opened eight new branches, and with the acquisition of Finsol, we added 164 offices, bringing the total network to 371 units.

Operating efficiency for 2010 was 34.3%, showing an increase of 180 basis points with respect to 2009.

Table 5: Net Operating Income*

	12M10	12M09	% Change
Financial Margin	\$ 3,091.1	\$ 2,783.2	11.1%
Provision for Loan Losses	971.5	1,074.2	-9.6%
Financial Margin after Provision for Loan Losses	\$ 2,119.6	1,709.1	24.0%
Non Interest Income - net	728.9	739.8	-1.5%
- Commissions and Fees Collected	775.8	752.6	3.1%
- Commissions and Fees Paid	46.8	12.7	267.9%
Market Related Income	95.5	0.0	n/a
Other Income (expenses) of the Operation	67.6	29.2	131.2%
Net Operating Revenue	\$ 3,011.6	\$ 2,478.1	21.5%
Administrative and Operating Expenses	2,506.5	1,840.5	36.2%
- Other Administrative and Operating Expenses	798.3	532.5	49.9%
- Salaries and Employee Benefits	1,708.2	1,308.0	30.6%
Net Operating Income	\$ 505.1	\$ 637.7	20.8%
Operating Information			
Number of Offices	371	199	86.4%
- Financiera Independencia	207	199	4.0%
- Finsol	164	0	n/a
Total Labor Force	9,763	9,643	1.2%
- Financiera Independencia	8,266	9,515	-13.1%
- Finsol	1,497	0	n/a
- Independent Sales Agents	0	128	-100%

* Figures in millions of Mexican pesos.

As a result of the items discussed above and after other income and expenses as well as income tax, net income for 2010 decreased by Ps.63.6 million, or 12.3%, to Ps.451.7 million.

Earnings per share (EPS) for 2010 was Ps.0.6309 compared to Ps.0.7577 for the same period last year.

Financial Position

Total Loan Portfolio

The total loan portfolio rose year-on-year by 20.0%, to Ps.5,773.0 million, due to a 13.3% increase in the number of clients during the period and a 5.9% increase in the average outstanding balance per client. As of December 31, 2010, the Company had a total of 1,399,978 clients.

By the end of 2010, the total loan portfolio accounted for 66.5% of the Company's total assets, compared to 80.9% in the same period the prior year. As of December 31, 2010, cash and investments represented 14.8% of the total loan portfolio, compared to 10.4% in 2009.

Non-Performing Loan Portfolio

Non-performing loans reached Ps.570.2 million, a decrease of 1.0% compared to Ps.576.1 million reported in 2009.

In 2009 the NPL ratio decreased to 9.9% from 12.0% in 2009.

The NPL ratio for 2010 in the *CrediInmediato* product was 12.4%, compared to 11.6% in 2009. The NPL ratio for the informal sector, for personal loans, was 11.3%, compared to 12.7% reported in 2009. The NPL ratio for group loans was 2.3%.

Coverage ratio was 65.8% compared to 73.4% in 2009. The decrease in the coverage ratio reflects the decrease in the probability of default of the total loan portfolio.

Liabilities

As of December 31, 2010, the Company's total liabilities were Ps.5,732.6 million, a 40.3% increase from Ps.4,087.1 million reported in the same period of the prior year. This increase was the result of the issuance of a US\$200 million bond in March this year, to enhance the financial strength of the Company and secure its growth.

At the end of 2010, the Company's debt consisted of Ps.787.1 million in medium-term notes "*Certificados Bursátiles*" with a 3-year maturity (which are part of the Ps.1,500.0 million program registered with the Mexican Stock Exchange), as well as Ps.4,343.0 million of bank and other entities' loans, including the issuance of the US\$200 million bond. The Company's total available lines of credit amount to Ps.5,414.0 million. Of the total lines of credit, Ps.132.0 million are due in January 2011, Ps.162.0 million in February 2011, Ps.700.0 million in March 2011, Ps.25.0 million in June 2011, Ps.15.0 million in July 2011, Ps.1,250.0 million in December 2012, Ps.1,850.0 million in December 2013 and the remaining Ps.1,280.0 million has an evergreen feature.

Shareholders' Equity

As of December 31, 2010, the Company's shareholders' equity was Ps.2,946.6 million, a 58.1% increase from Ps.1,863.3 million in 2009. This increase was mainly driven by the capital increase of 85,000,000 shares as of February 5, 2010, fully subscribed at a price of Ps.10.00 per share.

Profitability and Efficiency Ratios

ROAE/ROAA

ROAE in 2010 was 18.8%, compared to 31.5% in 2009. ROAE for 2010 reflects the capital increase of Ps.850.0 million.

ROAA in 2010 was 6.2%, compared to 9.1% in 2009.

Efficiency Ratio & Operating Efficiency

Over the last twelve months, Financiera Independencia increased its loan portfolio by 20.0% and the number of clients by 13.3%. The Company also opened a total of eight branches and increased its workforce by 1.2% to 9,763 employees. Also, with the acquisition of Finsol, we added 164 offices, bringing the total network to 371 units.

The efficiency ratio (including provisions) in 2010 was 83.2% compared to 74.3% reported in 2009.

In 2010, operating efficiency was 34.3%, down 180 basis points, with respect to 32.5% in 2009.





Audited Consolidated
Financial Statements

December 31st
2010 and 2009



Financiera Independencia, S.A.B. de C.V.
Sociedad Financiera de Objeto Múltiple,
Entidad No Regulada and Subsidiaries

Audited Consolidated
Financial Statements
December 31st
2010 and 2009

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Independent Auditors' Report
Mexico City, March 8, 2011

**To the Stockholders of
Financiera Independencia, S. A. B. de C. V.,
Sociedad Financiera de Objeto Múltiple,
Entidad No Regulada**

1. We have audited the consolidated balance sheets of Financiera Independencia, S. A. B. de C. V., Sociedad Financiera de Objeto Múltiple, Entidad No Regulada and subsidiaries (Company) as of December 31, 2010 and 2009, and the related consolidated statements of income, of changes in stockholders' equity and of cash flows for the years then ended. These consolidated financial statements are the responsibility of the Company's management. Our responsibility is to express an opinion on these financial statements based on our audits.

We conducted our audits in accordance with auditing standards generally accepted in Mexico. Those standards require that we plan and perform the audit in order to obtain reasonable assurance about whether the consolidated financial statements are free of material misstatement and that they were prepared in accordance with the accounting practices applicable to the Company described in the following paragraph. An audit consists of examining, on a test basis, the evidence supporting the figures and disclosures of the consolidated financial statements; it also, includes the assessment of the financial reporting standards used, significant estimates made by management and the presentation of the overall financial statements. We consider that our audits provide a reasonable basis for our opinion.

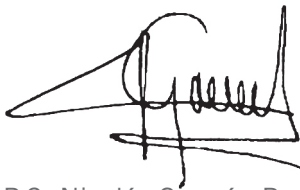
2. As mentioned in Note 3 to the consolidated financial statements, the Company is required to prepare and present its financial statements on the basis of accounting rules and practices prescribed by the National Banking and Securities Commission in Mexico (Commission) applicable to Regulated Multiple Purpose Financial Companies "Sociedades Financieras de Objeto Múltiple Reguladas" in Mexico, which, in the cases specified in the aforementioned note, differ from the Mexican Financial Report Standards (NIF by its initials in Spanish).

3. As mentioned in Note 20 to the consolidated financial statements, on December 22, 2010, the Company signed a purchase agreement to acquire all the shares of Apoyo Económico Familiar, S. A. de C. V., Sociedad Financiera de Objeto Múltiple, Entidad No Regulada, one of Mexico's main micro financing entities, and it has reached an agreement to acquire 77% of the shares of Apoyo Financiero Inc. (AFI), a micro finance company dealing mainly with the non-bank Hispanic community in San Francisco, California. On February 28, 2011, the Company finalized the process for the acquisition of the AFI shares. The total amount of both transactions is Ps1,180 million.

4. As mentioned in Note 24 to the consolidated financial statements, on November 30, 2009, the Company signed a purchase agreement to acquire all the shares of Financiera Finsol, S. A. de C. V., Sociedad Financiera de Objeto Múltiple, Entidad No Regulada, and a group of related entities, in order to increase its loan portfolio and the number of its clients. On February 19, 2010, the Company finalized the process for the acquisition of the shares. The total amount of the transaction is Ps530 million.

5. In our opinion, the consolidated financial statements referred to above present fairly, in all material respects, the consolidated financial position of Financiera Independencia, S. A. B. de C. V., Sociedad Financiera de Objeto Múltiple, Entidad No Regulada and subsidiaries as of December 31, 2010 and 2009, and the consolidated results of their operations, the changes in their stockholders' equity and their cash flows for the years then ended, in conformity with the accounting practices prescribed by the Commission.

PricewaterhouseCoopers, S. C.



C.P.C. Nicolás Germán Ramírez
Audit Partner

Financiera Independencia, S.A.B. de C.V.,
Sociedad Financiera de Objeto Múltiple, Entidad No Regulada and Subsidiaries
Consolidated Balance Sheets (Notes 1, 2, 3, 4, 8, 15, 16, 23, 24 and 25)

Thousands of Mexican pesos (Note 2)

Assets	December 31,	
	2010	2009
CASH AND CASH EQUIVALENTS (Note 5)	Ps 855,675	Ps 498,891
DERIVATIVES (Note 6)		
For hedging purposes	-	793
PERFORMING LOANS (Note 7)		
Consumer	5,202,841	4,236,160
TOTAL PERFORMING LOANS	5,202,841	4,236,160
NON - PERFORMING LOANS		
Consumer	570,207	576,132
TOTAL NON - PERFORMING LOANS	570,207	576,132
TOTAL LOAN PORTFOLIO	5,773,048	4,812,292
(-) LESS:		
LOAN LOSS ALLOWANCE (Note 8)	(375,470)	(422,966)
LOAN PORTFOLIO - Net	5,397,578	4,389,326
TOTAL LOAN PORTFOLIO - NET	5,397,578	4,389,326
OTHER ACCOUNTS RECEIVABLE - Net (Note 9)	410,621	111,584
PROPERTY, FURNITURE AND EQUIPMENT Net (Note 10)	403,316	303,266
DEFERRED TAXES AND PROFIT SHARING - Net (Note 18)	708,371	572,628
OTHER ASSETS		
Goodwill (Notes 11 and 24)	615,150	-
Intangibles assets (Notes 11 and 24)	155,914	-
Deferred charges, advance payments	132,620	73,990
TOTAL ASSETS	Ps 8,679,245	Ps 5,950,478

The accompanying twenty five notes are an integral part of these consolidated financial statements.

Memorandum accounts

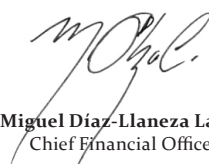
	2010	2009
Interest earned not collected arising from non - performing loans	Ps 67,050	Ps 91,585
Tax write offs	556,306	315,406
Write offs	562,978	626,054

Liabilities and Stockholders' Equity

	December 31,	
	2010	2009
DEBT INSTRUMENTS (Note 12)	Ps 787,105	Ps 786,970
BANK AND OTHER ENTITIES LOANS (Note 13)		
Short - term	1,168,110	3,054,492
Long - term	3,174,394	24,778
	<u>4,342,504</u>	<u>3,079,270</u>
DERIVATIVE INSTRUMENTS (Note 6)		
For hedging purposes	232,351	-
OTHER ACCOUNTS PAYABLE		
Income taxes payables (Notes 14 and 18)	41,426	37,427
Sundry creditors and other accounts payable (Note 14)	303,793	132,959
	<u>345,219</u>	<u>170,386</u>
DEFERRED LOANS AND ADVANCE COLLECTIONS	<u>25,460</u>	<u>50,508</u>
TOTAL LIABILITIES	<u>5,732,639</u>	<u>4,087,134</u>
STOCKHOLDERS' EQUITY (Note 17)		
PAID-IN CAPITAL		
Capital stock	157,191	148,603
Premium on sale of shares	1,550,775	726,428
	<u>1,707,966</u>	<u>875,031</u>
EARNED CAPITAL		
Capital reserves	14,300	12,600
Prior years' income	837,333	460,490
Result from valuation of hedging cash flow instruments	(64,658)	-
Net income	451,665	515,223
	<u>1,238,640</u>	<u>988,313</u>
TOTAL STOCKHOLDERS' EQUITY	<u>2,946,606</u>	<u>1,863,344</u>
Commitments and contingencies (Note 21)		
Subsequent events (Note 22)		
TOTAL LIABILITIES AND STOCKHOLDERS' EQUITY	<u>Ps 8,679,245</u>	<u>Ps 5,950,478</u>



Ing. Noel González Cawley
Chief Executive Officer



Lic. Luis Miguel Díaz-Llaneza Langenscheidt
Chief Financial Officer



C.P. Benito Pacheco Zavala
Auditing Director

Financiera Independencia, S.A.B. de C.V.,
Sociedad Financiera de Objeto Múltiple, Entidad No Regulada and Subsidiaries
Consolidated Statements of Income (Notes 1, 2, 3, 4, 15, 16 and 23)

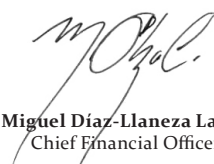
Thousands of Mexican pesos, except earnings per share (Note 2)

	Year ended December 31	
	2010	2009
Interest income (Note 19)	Ps 3,595,650	Ps 3,110,555
Interest expense (Note 19)	(504,567)	(327,310)
Financial margin	3,091,083	2,783,245
Provision for loan losses (Note 8)	(971,488)	(1,074,186)
Financial margin after provision for loan losses	2,119,595	1,709,059
Commissions and fees collected	775,754	752,563
Commissions and fees paid	(46,823)	(12,726)
Brokerage revenue	95,460	-
Other operating income	67,581	29,233
	891,972	769,070
Total operating revenue	3,011,567	2,478,129
Administrative expenses	(2,506,471)	(1,840,458)
Result of operations	505,096	637,671
Other income (Note 19)	68,353	18,274
Other expenses	(3,960)	-
	64,393	18,274
Income before taxes on profits:	569,489	655,945
Accrued taxes on profits (Note 18)	(101,596)	(392,791)
Deferred taxes on profits - Net (Note 18)	(16,228)	252,069
	(117,824)	(140,722)
Income before discontinued operations	451,665	515,223
Discontinuous operations	-	-
Net income	Ps 451,665	Ps 515,223
Earnings per share (pesos)	Ps 0.7438	Ps 0.8495

The accompanying twenty five notes are an integral part of these consolidated financial statements.



Ing. Noel González Cawley
Chief Executive Officer



Lic. Luis Miguel Díaz-Llaneza Langenscheidt
Chief Financial Officer



C.P. Benito Pacheco Zavala
Auditing Director

Financiera Independencia, S.A.B. de C.V.,
Sociedad Financiera de Objeto Múltiple, Entidad No Regulada and Subsidiaries
Consolidated Statements of Changes in Stockholders' Equity
For the Years Ended December 31, 2010 and 2009 (Notes 1 and 17)

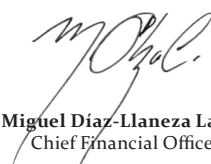
Thousands of Mexican pesos (Note 2)

	Paid in Capital		Earned Capital			Total stockholders' equity	
	Capital stock	Premium on sale of shares	Capital reserves	Prior years' result	Result from valuation of hedging cash flows		Net income
Balances as of January 1, 2009	Ps 148,603	Ps 813,855	Ps 13,600	(Ps 196,211)	Ps -	Ps 622,925	Ps 1,402,772
MOVEMENTS INHERENT TO STOCKHOLDERS' DECISIONS:							
Transfer of income for 2008				622,925		(622,925)	
Transfer of the legal reserve to prior years' income			(1,000)	1,000			
Purchase of own shares				27,011			27,011
Refund of dividends on own shares				5,765			5,765
Effect of sale of own shares		(87,427)					(87,427)
		(87,427)	(1,000)	656,701		(622,925)	(54,651)
MOVEMENTS INHERENT TO RECOGNITION OF COMPREHENSIVE INCOME:							
Net income						515,223	515,223
						515,223	515,223
Balances as of December 31, 2009	148,603	726,428	12,600	460,490	-	515,223	1,863,344
MOVEMENTS INHERENT TO STOCKHOLDERS' DECISIONS:							
Transfer of income for 2009				515,223		(515,223)	
Capital increase	8,588	828,423					837,011
Transfer of the legal reserve to prior years' income			1,700	(1,700)			
Purchase of own shares				10,428			10,428
Dividends declared and refund of dividends paid on own shares				(147,108)			(147,108)
Result from valuation of cash flow hedging instruments					(64,658)		(64,658)
Effect on sale of own shares		(4,076)					(4,076)
	8,588	824,347	1,700	376,843	(64,658)	(515,223)	631,597
MOVEMENTS INHERENT TO RECOGNITION OF COMPREHENSIVE INCOME:							
Net income						451,665	451,665
						451,665	451,665
Balances as of December 31, 2010	Ps 157,191	Ps 1,550,775	Ps 14,300	Ps 837,333	(Ps 64,658)	Ps 451,665	Ps 2,946,606

The accompanying twenty five notes are an integral part of these consolidated financial statements.



Ing. Noel González Cawley
Chief Executive Officer



Lic. Luis Miguel Díaz-Llaneza Langenscheidt
Chief Financial Officer



C.P. Benito Pacheco Zavala
Auditing Director

Financiera Independencia, S.A.B. de C.V.,
Sociedad Financiera de Objeto Múltiple, Entidad No Regulada and Subsidiaries

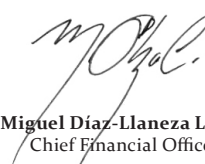
Consolidated Statements of Cash Flows

Thousands of Mexican pesos (Note 2)

	Year ended December 31	
	2010	2009
Net income	Ps 451,665	Ps 515,223
Adjustments for items not requiring cash flows:		
Provision for loan losses	971,488	1,074,186
Depreciation and amortization	100,172	70,445
Taxes on profits (current and deferred)	117,824	140,722
	1,641,149	1,800,576
<u>Operating activities:</u>		
Loan portfolio	(1,979,740)	(1,340,302)
Bank and other entities loans	1,263,368	252,163
Other accounts receivable and payable	(235,125)	(370,650)
Net cash flows from operating activities	689,658	341,787
<u>Investing activities:</u>		
Purchases of fixed assets	(200,222)	(117,734)
Goodwill	(615,150)	-
Intangible assets	(155,914)	-
Other assets	(57,837)	(14,373)
Net cash flows from investing activities	(1,029,123)	(132,107)
<u>Financing activities:</u>		
Purchase of own shares	6,352	(54,651)
Dividend payment	(147,108)	-
Increase in capital stock	837,011	-
Net cash flows from financing activities	696,255	(54,651)
Net increase in cash	356,784	155,029
Cash and cash equivalents at the beginning of the year	498,891	343,862
Cash and cash equivalents at the end of the year	Ps 855,675	Ps 498,891

The accompanying twenty five notes are an integral part of these consolidated financial statements.


Ing. Noel González Cawley
Chief Executive Officer


Lic. Luis Miguel Díaz-Llaneza Langenscheidt
Chief Financial Officer


C.P. Benito Pacheco Zavala
Auditing Director

Financiera Independencia, S.A.B. de C.V.,
Sociedad Financiera de Objeto Múltiple, Entidad No Regulada and Subsidiaries

Notes to the Consolidated Financial Statements

December 31, 2010 and 2009

Thousands of Mexican pesos (Note 2), except for exchange rates, nominal values, price of share and number of shares

Note 1 - Company history and operations:

Incorporation and authorization

Financiera Independencia, S. A. B. de C. V., Sociedad Financiera de Objeto Múltiple, Entidad No Regulada (Company), was incorporated and commenced operations in accordance with the applicable laws in Mexico on July 22, 1993, for an indefinite period. It is located in Mexico City and it has authorization from the Ministry of Finance (SHCP for its acronym in Spanish) to operate as Non-Regulated Multiple Purpose Financial Entity (Sociedad Financiera de Objeto Múltiple, Entidad No Regulada or Sofom, E. N. R.) in accordance with the Credit Institutions Law.

Business purpose

The Company is mainly engaged in making loans to individuals for consumer goods and services. Funding required to conduct lending activities is obtained from the Company's shareholders, from cash arising from the Company's operations and from debt issuances with domestic financial institutions.

Main operating guidelines

The General Law of Credit Organizations and Auxiliary Activities (LGOAAC for its acronym in Spanish) authorizes Multiple Purpose Financial Entities (Sociedades Financieras de Objeto Múltiple or Sofom) to engage in activities such loan, factoring and financial lease transactions. A Sofom may or may not be regulated by the National Banking and Securities Commission (Comisión Nacional Bancaria y de Valores also referred to as the Commission or CNBV). Non-Regulated Entities (ENR for its acronym in Spanish) are not associated to credit institutions or holding companies of financial groups comprising credit institutions, and they are therefore not subject to the Commission's oversight.

On October 18, 2007, the shareholders approved the adoption of the Sociedad Anónima Bursátil, (S. A. B.) legal regime, as a result of which, as of November 1, 2007, the Company was registered as a listed issuer in the Mexican Stock Exchange (BMV, for its acronym in Spanish), under the ticker symbol "FINDEP".

During the listing process with the BMV, the Company conducted an initial public offering in Mexico and overseas. The public offering overseas was conducted under Rule 144-A and Regulation S of the 1933 US Securities Act, as well as regulations applicable to countries in which such offering was conducted.

As a listed entity, the Company is subject to the provisions of the Mexican Corporations Law (Ley General de Sociedades Mercantiles) and the Mexican Securities Markets Law, as well as to the general provisions applicable to issuers of securities and other participants in the securities market.

The accompanying consolidated financial statements include the Company and its subsidiaries as of December 31, 2010 and 2009, including Instituto Finsol, IF, in which the Company has control. Following is an analysis of the subsidiaries that have been consolidated:

Subsidiary	Shareholding %		Operations
	2010 %	2009 %	
Serfincor, S. A. de C. V. and subsidiaries (Serfincor)	99.99	99.99	Call center, administrative, courier, promotion and marketing services.
Financiera Finsol, S. A. de C. V. SOFOM, E.N.R.	100.00	-	Lending commercial loans
Finsol, S. A. de C. V.	100.00	-	Services
Finsol Vida, S. A. de C. V.	100.00	-	Services
Instituto Finsol, IF	100.00	-	Lending commercial loans

On February 19, 2010, the Company acquired all outstanding shares of Grupo Finsol (FINSOL). See Note 19.

Note 2 - Basis for preparation of the financial information:

The accompanying consolidated financial statements as of December 31, 2010 and 2009 have been prepared and are fairly presented in accordance with the accounting criteria issued by the Commission applicable to multiple purpose financial entities, regulated entities, contained in the General Provisions Applicable to Multiple Purpose Financial Entities, regulated entities (Mexican Banking GAAP), which differ from Mexican Financial Reporting Standards (NIF by its initials in Spanish) issued by the Mexican Financial Standards Board (CINIF by its initials in Spanish), as concerns the matters mentioned in points d., e., f., n. and x. of Note 3. For the purpose of the foregoing, the Company has prepared its statement of income as per the presentation form required by the Commission, which is intended to present information on the Company's operations and other economic events that affect the entity but that do not necessarily derive from decisions or transactions by the owners in their status as shareholders, for a specific period. Said presentation differs from the methods established in the NIF for classifying the statement of income based on the function or nature of its items. Additionally, the Company shows the result of equity in subsidiaries and associated companies after taxes on profits, as opposed to the requirements established in the provisions of the NIF.

On September 19, 2008, the Commission amended the accounting criteria for listed companies (Circular Única de Emisoras), which requires Sofoms, E. N. R. issuing issued debt or equity in the Mexican Stock Exchange to prepare their financial statements in accordance with the accounting criteria applicable to regulated Sofoms in the terms of Article 87-D of the LGOAAC. Under this article, regulated Sofoms are subject to the provisions of the Mexican Law of Credit Institutions (LIC) and of the Law of the Commission.

According to the provisions of NIF B-10 "Inflation Effects", the Mexican economy is not in an inflationary environment, since there has been cumulative inflation below 26% in the most recent three year period (threshold to define that an economy should be considered inflationary). Therefore, as of January 1, 2008, the entity discontinued recognition of the effects of inflation on the financial information (disconnection from inflationary accounting). Consequently, the figures of the accompanying consolidated financial statements at December 31, 2010 and 2009 are stated in historical thousands of Mexican pesos, modified by the cumulative effects of inflation on the financial information recognized up to December 31, 2007.

Inflation rates determined on the basis of Investment Units (UDI for their acronym in Spanish), are as follows:

	December 31,	
	2010	2009
	(%)	(%)
For the year	4.28	3.72
Accumulated over the past three years	15.08	14.55

NIFs effective as of January 1, 2010:

Beginning on January 1, 2010, the Company adopted the following NIF and their interpretations issued by the CINIF and effective as of the previously mentioned date; NIF C-13 "Related parties", NIF B-7 "Business acquisitions", NIF B-1 "Accounting changes and misstatement correction", NIF C-7 "Investment in associated companies and other permanent investments", and Interpretation to NIF-14 "Contracts for construction, sale and provision of services related to real estate", which did not have an impact in the preparation of the Company's financial statements.

Financial statements authorization:

The accompanying consolidated financial statements and their notes were authorized for issuance on February 23, 2011 by the undersigned officers.

Note 3 - Summary of significant accounting policies:

Following is a summary of the significant accounting policies used, which have been consistently applied in the reporting years, unless otherwise indicated.

In accordance with Mexican Banking GAAP, when no specific accounting criteria has been issued by the Commission, entities must apply the supplementary standards, in conformity with NIF A-8 "Use of supplementary reporting standards", in the following order: NIF, International Accounting Standards approved and issued by the International Accounting Standards Board (IASB), as well as, Accounting Principles Generally Accepted in the United States issued by the Financial Accounting Standards Board or, if applicable, any set of formal and recognized accounting standards.

NIF require the use of certain critical accounting estimates in the preparation of the consolidated financial statements. Management's judgment is also required in determining the Company's accounting policies.

a. Consolidation

All intercompany balances and transactions have been eliminated in the consolidation process. The consolidation was carried out on the basis of the audited financial statements of the subsidiaries.

b. Cash and cash equivalents

This item is recorded at nominal value. Cash equivalents in foreign currencies are valued at the exchange rate published by Mexican Central Bank at the financial statement date. Interest income arising on these investments is recognized in the statement of income as it accrues.

c. Derivative financial instruments

All contracted derivative financial instruments are included in the balance sheet as assets and/or liabilities expressed at fair value. Accounting for changes in fair value of a derivative instrument depends on the intended use and the risk management strategy adopted.

For fair value hedging purposes, valuation fluctuations are recorded in income in the same line as the position they hedge; for cash flow hedging, the effective portion is temporarily recorded under comprehensive income in stockholders' equity and it is reclassified to income when the hedged position affects income. The ineffective portion is recorded immediately in income.

Although some derivative financial instruments are contracted to ensure hedging for economic purposes, those instruments are not considered hedging instruments because they do not meet all the established requirements. Said instruments are classified as instruments held for trade for book purposes.

The fair value is determined on the basis of market prices and, in the case of instruments not quoted on a market, the fair value is determined based on valuation techniques accepted by market practices.

The Company carries out the following operations with derivative financial instruments:

Options

Options are contracts that establish the right, but not the obligation, for the purchaser to purchase or sell the underlying asset at a determined price, known as the exercise price, on a pre-established date or period. Options agreements involve two parties; the purchaser of the option, who pays a premium at the time of acquisition and also earns a right, but not an obligation, and the party issuing or selling the option, who receives the premium and also acquires an obligation, but not a right.

The purchaser of the option records the premium paid on the operation. Subsequently, the premium is valued based on the fair value of the option and the changes in fair value are recorded in the statement of income.

Swaps

Currency swaps are agreements establishing a bilateral obligation to exchange, over a determined period of time, a series of flows on a notional amount denominated in different currencies for each of the parties, which in turn are referenced to different interest rates. In some cases, aside from exchanging interest rate flows in different currencies, the exchange of flows can be negotiated on the notional amount over the life of the agreement.

The rights and obligations arising from a swap agreement are valued at fair value determined on the basis of a mathematical model through which the net present value of cash flows of positions receivable and payable is estimated.

Forwards

Forwards agreements establish an obligation to purchase or sell underlying goods at a future date, in the amount, quality and price set forth in the agreement. In these transactions, the buyer assumes a long position with respect to the underlying asset and the seller assumes a short position with respect to the same underlying asset.

d. Loan portfolio

The loan portfolio represents the amounts effectively delivered to borrowers plus the interest accrued.

Loans are made based on a credit analysis conducted in accordance with the Company's internal policies and operating manuals.

The outstanding balances of loans offered are recorded as past-due portfolio when payments thereon have not been settled in their entirety in the terms originally agreed upon, considering the following:

- If debts consist of loans with payments on installments and interest payments that are 90 or more days past due.
- If payments on revolving loans are two months or 60 calendar days past due.

Interest income is recorded in the statement of income as it is earned, based on outstanding balances and agreed interest rates per contractual terms of the loan agreements.

Once a loan is classified as non-performing, interest accrual thereon is suspended. When loans are past-due, interest accrued is recorded in memorandum accounts. Regarding accrued interest receivable related to the past-due portfolio, the Company records an allowance equal to their outstanding balance prior to their classification as non-performing portfolio. If the past-due interest is collected, it is directly recognized in income for the period.

Non-performing loans could be reclassified back to the performing loan portfolio, only after the outstanding balances of past-due loans (principal and interest) are fully settled as established in Mexican Banking GAAP.

Starting September 2009, the Company began to carry out restructures for certain loans. As long as the loan portfolio is kept restructured, the Company has decided classify it and present it as part of the non-performing loan portfolio. In addition, the Company considers the probability of default of restructured loans to be 100%.

Annual commissions charged to clients are deferred and amortized on the straight-line basis over one year or for the duration of the loan. Loan origination fees and costs are not deferred over the term of loans, since Management considers such financial effect not to be significant due to the short-term maturity of the related loans. All other commissions (withdrawal fee or late-payment fees) are recorded as income upon collection.

NIF require the recognition of interest accrued and, if applicable, the creation of an allowance for doubtful accounts based on a study of recoverability.

e. Loan loss reserves for credit risk

Through ruling 310-85406/2009 dated March 2, 2009, the Commission informed the Company that it must calculate its loan reserves based on the different methodologies or the internal methodologies set forth in the Sole Banks Circular. The Commission's approval is not required for the latter.

The Company rates its loan portfolio using internal methodology based on the likelihood of borrower default and on the severity of the loan loss, as per the provisions of article 93 of the general provisions applicable to credit institutions.

Probability of Default (PD) is the likelihood of a borrower becoming non-performing within the next six months. The Company determines PD by applying roll rate calculations. Roll rates considers the existing probability of a loan to migrate from its current category (based on days past due) to write off. The Company uses as PD an average of roll rate calculations for the past twelve-month period.

Loss Given Default (LGD) is an estimate of the amount that the Company would expect to lose in the event of a borrower default. Since all of the Company's loans are unsecured, no collateral exists, and therefore, the Company determines its LGD as the average of net losses after considering the present value of recoveries for the past twelve-month period.

In the case of group loans, the estimation is determined monthly with an effect on income for the year, based on studies prepared by management that determine the likelihood of debtor payment; those studies are determined based on the overdue portfolio.

In accordance with NIF, an analysis should be conducted in order to assess the amount of allowance for accounts receivable.

Loans are written off when they are 180 or more calendar days overdue. Write offs are recorded cancelling the unpaid balance of a loan vs. the provision for loan losses.

Recoveries related to loans previously written off or eliminated from the balance sheet are applied to income for the period when collected.

f. Other accounts receivable

Accounts receivable other than the Company's loan portfolio represent, among others, tax credits.

For other accounts receivable on identified debtors with more than 90 calendar days past due, a reserve is set up reflecting the likelihood of default. No such reserve has been set up for tax credits. The allowances for doubtful accounts referred to above are determined through a study that serves as the basis for the determination of future events that could affect the amount of accounts receivable, showing the related estimated recovery value.

With respect to items different from those mentioned above, whose maturity is agreed at a term of more than 90 calendar days for identified debtors and 60 days for unidentified debtors, an allowance is set up for bad debts in the total amount of the debt.

NIF require, when applicable, setting up an allowance for doubtful accounts, after conducting an analysis and evaluation of the real possibilities of recovering such accounts.

The Company has no items in the above-mentioned categories more than 90 or 60 days past due, as a result of which no such reserve has been set up.

g. Property, furniture and equipment

Property, furniture and equipment are stated as follows: i) items acquired on or after January 1, 2008 at historical cost, and ii) domestic items acquired up to December 31, 2007 at restated value determined on the basis of UDI factors. Consequently, as of December 31, 2010 and 2009, properties, furniture and equipment are expressed at modified historical costs.

Property, furniture and equipment are subject to annual impairment tests only when there is evidence of impairment. Accordingly, they are expressed at their modified historical cost, less the accumulated depreciation and, if applicable, any impairment losses.

Depreciation is calculated through the straight line method based on the expected useful life of assets estimated by Company management, applied to the property, furniture and equipment.

h. Intangible assets

Intangible assets are recognized when they meet the following conditions: are identifiable, provide future economic benefits and the Company has control over such benefits. Intangible assets are classified in: i) with an indefinite useful life, which are not amortized but subject to annual impairment tests, and ii) assets with a definite life, which are those whose expected future economic benefits are limited by a legal or economic condition, and are amortized using the straight-line method during their useful life, and evidence of impairment is identified.

Intangible assets acquired or developed are expressed as follows: i) as of January 1, 2008, at historical

cost, and ii) up to December 31, 2007, at restated values determined through the application UDI factors at that date. Consequently, as of December 31, 2010 and 2009, the intangible assets are expressed at modified historical cost, less the corresponding cumulative amortization and, if applicable, impairment losses.

The Company has prepared a study to determine the effects of Statement C-15 (impairment in the value of long-lived assets and their disposal), and identified no impairment such assets.

i. Goodwill

Based on NIF B-7 “Business Acquisitions”, the Company applies the following accounting provisions to its business acquisitions: i) purchase method is used as only valuation rule, which requires the purchase price to be assigned to acquired assets and assumed liabilities based on their fair value at the date of acquisition; ii) intangible assets acquired are identified, valued and recognized and iii) the non-assigned portion of the purchase price represents the goodwill.

Goodwill is considered to have an indefinite life and represents the excess of subsidiaries share cost over the fair value of the new assets acquired; its value is subject to annual impairment tests (see Note 23). Goodwill is expressed at its modified historical cost, reduced, if applicable, by impairment losses.

j. Debt instruments

Debt instruments are represented by the issuance of debt instruments (Cebures for its acronym in Spanish) and their value is recorded based on the principal amount and interest accrued as of the date of the formulation of the financial statements.

Debt issuance costs are initially recorded as deferred charges and amortized against income for the year, over the term of such debt instruments.

k. Loans from banks and other entities

Loans from banks and other entities are comprised of lines of credit and loans from other entities, which are recorded at the contractual value of the obligation recognizing the respective interest expense in income for the year as it is accrued.

l. Provisions

Provisions represent present obligations for past events where the outflow of economic resources is probable. These provisions have been recorded based on management’s best estimate; however, actual results could differ from recognized estimates.

m. Deferred income tax and flat tax

Deferred income tax and flat tax are recorded based on the comprehensive asset-and-liability method, which consists of recognizing deferred tax on all temporary differences between the book and tax values of assets and liabilities to be materialized in the future, at the rates enacted in the effective tax provisions at financial statement dates.

n. Deferred Employees’ Statutory Profit Sharing (ESPS)

Deferred ESPS is recorded under the comprehensive asset-and-liability method, which consists in recognizing a deferred ESPS for all differences between the book and tax value of the assets and liabilities for which payment or recovery is likely.

Current and deferred ESPS is shown in the statement of income under administrative expenses.

The debtor balances corresponding to deferred ESPS must be maintained only when estimates indicate they will be recovered in future periods.

NIFs require this item to be presented under other income and expenses.

o. Employee benefits

The Company has no employee benefit plans, except as required by the Social Security laws.

ii. Direct benefits (salaries, vacations, holiday bonus, and paid absence, among others) are recognized in the statement of income as incurred and liabilities are expressed at nominal value given their short

term nature. Absences paid by law or contract are not cumulative.

ii. Termination benefits due to reasons different from restructuring (severance compensation, seniority premium), as well as retirement benefits (seniority premium), are recognized based on actuarial studies carried out by independent actuaries through the projected unit credit method.

The period net cost for the period of each employee benefit plan is recognized as operating expenses of the period when they accrue, which includes, among others, the amortization of the labor cost of past services and the actuarial profit (loss) of previous periods.

Unamortized pending items, known as transition liabilities and the labor cost of past services are being amortized as from January 1, 2008 over a five year period instead of over the estimated labor life of employees (11 years for termination benefits and 15 for seniority premium).

As of December 31, 2010 and 2009, the breakdown of the employee benefit plans is as follows:

ii. Post-employment benefits

Employee retirement procedures require the Company to adopt certain retirement policies or to pay off the employee in accordance with articles 48 to 50 of the Federal Labor Law (LFT for its acronym in Spanish).

Article 50 of the LFT Severance depends on whether the employment was for an indefinite period of time; severance consists of 20 days salary for each year of services rendered, plus the amount corresponding to three months of salary.

ii. Seniority premiums

Following is a summary of the bases for calculating the seniority premium, based on the provisions of article 162 of the LFT.

1. A seniority premium is paid in the event of death, disability, dismissal and voluntary resignation.
2. The amount of the seniority premium consists of 12 days of the employee's latest salary for each year of service.
3. Salary considered in calculating the seniority premium must not be lower than the minimum wage prevailing in the economic zone where the services were rendered and may not exceed twice the amount of said wage.
4. The seniority to be considered for payment is the total thereof except in the event of dismissal, in which case it will be considered the employees' seniority as from May 1, 1970 or the hiring date, if subsequent.
5. In order for payment of the seniority premium to be applicable in the case of resignation, the employee must have reached at least 15 years of service.

p. Stockholders' equity

The capital stock, share premium, capital reserves and prior years' income are expressed as follows: i) movements made as of January 1, 2008 at historical cost, and ii) movements made before January 1, 2008 at restated values determined through the application of UDI factors to their originally determined values up to December 31, 2007. Accordingly, the different stockholders' equity items are expressed at modified historical cost.

The premium on sale of shares represents the surplus difference between the payment for issued shares and their nominal value.

q. Comprehensive income

The comprehensive income comprises the net income and the result from valuation of hedging cash flows, which is reflected in the capital stock and does not constitute equity payments, reductions and

distributions. The comprehensive income amounts for 2010 and 2009 are expressed at modified historical pesos.

r. Revenue recognition

Interest income from cash and cash equivalents is recognized in the statement of income as it accrues.

Loan portfolio interest is recognized in the statement of income as it is earned, using the unpaid balance method, according to the terms and interest rates established in contracts signed with clients. The interest from non-performing loans is recognized in income when actually collected.

Annual commissions charged to clients are deferred and amortized on a straight-line basis during one year or for the duration of the loan. Loan origination fees and costs are not deferred over the term of loans since Management considers such financial effect not to be significant due to the short-term maturity of related loans. All other commissions (withdrawal fee or late-payment fees) are recorded as income upon collection.

s. Repurchase of own shares

Own shares acquired are shown as a decrease in the fund for repurchase of own shares included in the consolidated financial statements under prior years' income. Dividends received are recognized by reducing their cost.

With respect to the sale of shares, the amount obtained in excess or deficit of their restated cost is recognized as premium on sale of shares.

t. Earnings per share

Earnings per basic ordinary share is the result of dividing the net earnings for the year by the weighted average of the shares outstanding in 2010 and 2009.

Diluted earnings per share is the result of dividing the net income for the year by the current share weighted average in 2010 and 2009, and reducing such average from potentially dilutive shares.

u. Exchange gain or loss

Transactions in foreign currencies are initially recorded at local currency applying the exchange rates prevailing on the dates they are entered into and/or settled. Assets and liabilities denominated in such currencies are translated at the exchange rate prevailing on the balance sheet date. Exchange gain or loss arising from fluctuations in the exchange rates between the transaction and settlement dates, or balance sheet date, are recognized in income.

v. Foreign currency operations

i. Financial statements translation

The financial statements of Instituto Finsol (IF), considered a foreign currency operation denominated in its functional currency (Brazilian real), served as basis to translate the financial information to the Company's reporting currency, considering a non-inflationary environment, as follows:

ii. Non-inflationary environment

Assets and liabilities at December 31, 2010 were translated using the closing US dollar exchange rate, which was Ps1.6510; those figures were subsequently translated to Mexican pesos using the closing exchange rate of Ps12.3496.

Capital stock balances at December 31, 2009 translated to the reporting currency were supplemented with the movements made in 2010, which were translated using historical exchange rates. The income, costs and expenses for the period were translated at average exchange rates (Ps1.7620 dollars and Ps12.6501 Mexican pesos).

w. Stock option plan

The Company has a Stock Option Plan (SOP) for certain employees and members of management. The stock option plan is implemented through a Trust managed by a Mexican bank as trustee pursuant to Mexican laws. This plan enables eligible employees to acquire, shares of the capital stock through the Trust. The Company funded the Trust through contributions so that in turn the Trust acquires shares of its capital

stock through open market purchases on the Mexican Stock Exchange. Stock options granted under the plan generally vest in equal installments over a five-year period. The Trust purchases sufficient shares on the open market to satisfy all grants when the options are granted, as opposed to when they vest. If an employee forfeits any stock options prior to vesting, the shares representing such options remain with the Trust and are eligible for assignment to another grantee. The Trust currently holds 10,645,416 (9,440,690 ordinary shares in 2009) shares of the Company's common stock. Historically no contributions of shares have been made to the Trust through the issuance of new shares, and there are currently no plans to do so. The exercise price ranges from Ps6 to Ps17. The Company had not accounted for the financial effects of this plan because management considers them to be immaterial.

x. Segment reporting

The Mexican Banking GAAP establishes that in order to identify the different operating segments that comprise multiple banking institutions, entities must segregate their activities according to the following segments: i) loan operations; ii) treasury and investment banking operations, and iii) operations conducted on behalf of third parties. In addition, when considered relevant, additional operating segments and sub-segments can be identified. NIF do not require said predetermined desegregation.

Given the nature of the Company's business, which is mainly engaged in offering consumer loans to low income individuals, segment reporting is focused on the loan operations segment, since Management considers the treasury and investment operations, and the operations conducted on behalf of third parties, not to be relevant for the Company.

Note 4 - Foreign currency position:

The following figures are expressed in millions of American dollars (Dls.).

At December 31, 2010 and 2009, the Company had the following dollar monetary assets and liabilities:

	2010		2009	
	Dls.	12.6	Dls.	-
Assets				
Liabilities		(202.0)		-
Net short position		<u>(Dls. 189.4)</u>		<u>Dls. -</u>

At December 31, 2010 and 2009, the exchange rate determined by the Mexican Central Bank and utilized by the Company to value its foreign currency assets and liabilities was Ps12.3496 per dollar (Ps13.0437 in 2009). At date of issuance of these financial statements, the exchange rate was Ps12.0064 per dollar.

Additionally, as part of its strategy, the Company holds derivative financial instruments to reduce the variability of cash flows of a liability denominated in a currency different from the functional currency. See Note 6.

NOTE 5 - Cash and cash equivalents:

Cash and cash equivalents is comprised mainly of cash on hand, bank deposits and short-term investments, all highly liquid and subject to low market risk, as shown below:

	Local currency		Foreign currency		Total	
	December 31,		December 31,		December 31,	
	2010	2009	2010	2009	2010	2009
Cash	Ps 41,646	Ps 38,977	Ps 45	Ps -	Ps 41,691	Ps 38,977
Deposits in Mexican banks	78,057	89,360	33,975	988	112,032	90,348
Short-term investments*	546,661	369,566	155,291	-	701,952	369,566
	<u>Ps 666,364</u>	<u>Ps 497,903</u>	<u>Ps 189,311</u>	<u>Ps 988</u>	<u>Ps 855,675</u>	<u>Ps 498,891</u>

* Represent investments of cash surpluses, in order to obtain a better short term return. These

investments are made through brokerage firms and investment companies operating in the Mexican financial market.

At December 31, 2010 and 2009, the average yield on investments was 4.8% and 4.6%, respectively. In addition, for the years ended December 31, 2010 and 2009, interest income from investments totaled Ps55,814 and Ps11,722, respectively. Average maturity of investments during 2010 and 2009 ranged from one to three days.

Note 6 - Derivative financial instrument operations:

The operations of the Company expose it to a number of financial risks: market risk (which includes exchange risks, and interest rate risks principally), credit risk and liquidity risk. The general risk-management practice considers the unpredictability of financial markets and seeks to minimize the potential negative effects on the Company's financial performance. As established in the Board of Directors' guidelines, the Company has implemented the use of derivative financial instruments to cover certain market risk exposures. Company policy states that no derivative transaction should be performed for speculation purposes.

At December 31, 2010 and 2009, the Company had the following derivative financial instruments:

Options

The Company's financing is subject to a variable interest rate (Interbank Interest Rate [TIIE for its acronym in Spanish] plus certain basis points) and loans made to clients are set at a fixed rate, therefore, there is a risk of interest rates increasing and financial margins decreasing.

The purpose of the above derivative financial instruments known as interest rate caps (CAP) is to establish a maximum interest rate for certain credit lines subject to variable interest rates (see Notes 10 and 11).¹ Those instruments put a cap or ceiling on the TIIE rate. In the event the TIIE exceeds the levels established in the agreements in question, the counterparty must pay the Company the excess rate level multiplied by the notional amount in each period.

In 2010 and 2009, the Company valued the premium paid on said instruments at fair value and recorded the changes in fair value in the statement of income for the year.

CAP type options are comprised as follows:

Counterparty	Exercise price (%)	Notional amount	Purchase / sale	Charged to income	Fair value	Maturity date
2010						
Morgan Stanley	7.0000	Ps 5,500,000	Purchase	Ps 3,000	Ps -	7-Oct-11
Morgan Stanley	7.0000	Ps 3,600,000	Purchase	Ps 2,157	Ps 793	8-Oct-10
2009						
Morgan Stanley	7.0000	Ps 3,600,000	Purchase	Ps 2,157	Ps 793	8-Oct-10

Notional figures related to derivative financial instruments reflect the volume of activity but not amounts at risk. Amounts at risk are generally limited to the unrealized profit or loss from valuation to market of those instruments, which can vary depending on changes in the market value of the underlying item, its volatility and the credit rating of the counterparties.

Forwards

Derivative financial instruments related to forwards contracted for hedging with HSBC México, S. A. Institución de Banca Múltiple, Grupo Financiero HSBC México (HSBC), derived from the loan received from abroad from DWM Securitizations, S. A. (DWM Securitizations), are comprised as follows:

	2010 Notional amount (thousands of dollars)	Net position	2009 Notional amount (thousands of dollars)	Net position
Long position				
Forward:				
US dollar	2,088	26,425	2,262	29,568
Short position				
Forward:				
US dollar	2,088	2,760	2,262	29,568
Net position	-	665	-	-

Swaps

At December 31, 2010, the Company has contracted the following derivative instruments to hedge global positions:

Counterparty	Notional amount	Agreed exchange rate	Maturity date	Rate:		Fair value
				Payable	Receivable	
HSBC	150,000,000	13.07	30-Mar-15	14.67% monthly in MXN	10% half-yearly in USD	Ps 175,321
Morgan Stanley	50,000,000	13.07	30-Mar-15	14.64% monthly in MXN	10% half-yearly in USD	57,695
					Total	Ps 233,016

At December 31, 2010, the amount recorded in income for the year for hedging inefficiency totals Ps3,432.

In light of the Company's strategy implemented for mitigating the exchange risk for issuance of the Dls. 200 million bond maturing on March 30, 2015, the Company contracted two exchange rates swaps on September 2, 2010 with HSBC and Morgan Stanley (the counterparties), for which the Company receives the 10% interest rate on a semi-annual basis, on a notional amount in dollars, and pays a monthly rate in pesos maturing on March 30, 2015, at which date an exchange of the notional amount plus interest takes place.

Swaps for hedging purposes contracted to hedge risks meet all hedging requirements, since designation thereof is documented at the outset of the hedging operation, describing the purpose, features, book recognition and the manner by which effectiveness is to be measured, as applicable to said operation.

The Company carries out periodic effectiveness testing through the hypothetical derivative method, which consists of measuring the change in fair value of a hypothetical derivative instrument reflecting the primary position versus the change in fair value of swaps contracted for hedging purposes, which means that the hedge ratio at December 31, 2010 is highly effective.

Notional figures related to derivative financial instruments reflect the volume of activity but not amounts at risk. Amounts at risk are generally limited to the unrealized profit or loss from valuation to market of those instruments, which can vary depending on changes in the market value of the underlying item, its volatility and the credit rating of the counterparties.

Swaps are traded with financial institutions with good credit ratings, which means that the risk of default of rights and obligations acquired with the counterparties is low.

The amount included in comprehensive income under stockholders' equity is to be recycled simultaneously to income, when the primary position affects the hedged item. Said amount is subject to changes arising from market conditions.

NOTE 7 - Loan portfolio:

The classification of the performing and non-performing loans were as follows:

	2010		
	Principal	Accrued Interest	Total loans
Performing loans:			
Consumer	Ps 4,968,777	Ps 234,064	Ps 5,202,841
Non-performing loans:			
Consumer	493,474	76,733	570,207
Total loan portfolio	Ps 5,462,251	Ps 310,797	Ps 5,773,048
	2009		
	Principal	Accrued Interest	Total loans
Performing loans:			
Consumer	Ps 3,991,786	Ps 244,374	Ps 4,236,160
Non-performing loans:			
Consumer	484,547	91,585	576,132
Total loan portfolio	Ps 4,476,333	Ps 335,959	Ps 4,812,292

Loans offered, segmented by product, were as follows:

Type:	2010		2009	
	Amount	%	Amount	%
Performing loans:				
CrediInmediato	Ps 2,534,820	49	Ps 2,736,959	65
CrediPopular	1,130,237	22	1,089,654	26
CrediMamá	130,307	2	105,419	2
CrediConstruye	176,353	3	304,128	7
Group loans	1,231,124	24	-	-
	5,202,841	100	4,236,160	100
Non performing loans:				
CrediInmediato	358,339	63	358,515	62
CrediPopular	152,398	27	187,413	33
CrediMamá	15,367	2	13,710	2
CrediConstruye	15,479	3	16,494	3
Group loans	28,694	5	-	-
	570,207	100	576,132	100
Total loan portfolio	Ps 5,773,048	100	Ps 4,812,292	100

CrediInmediato: is a revolving line of credit from Ps3 to Ps20. It is available to individuals earning at least the minimum monthly wage in Mexico City. As of December 31, 2010 and 2009, the unused portion of the credit line was Ps1,227 million and Ps1,324 million, respectively.

CrediPopular: is a personal loan targeted to the informal sector of the Mexican economy. This type of loan ranges from Ps1.8 to Ps4.8 (from Ps1.8 to Ps6 in 2009). This product has an average term of 26 weeks (36 weeks in 2009) and is renewed based on the client's credit behavior.

CrediMamá: this product is provided to mothers who have at least one child under the age of 18. Initially offered in an amount from Ps1.8 to Ps3.5, it has an average term of 26 weeks and is renewed based on the client's credit behavior.

CrediConstruye: this product is available to individuals earning at least the minimum monthly wage for Mexico City and it is intended to finance home improvements. These loans initially range from Ps3.0 to Ps20. This product has a maximum term of two years.

Group loans: this type of loan is intended for micro-entrepreneurs engaged in independent production, sales or service activities. This product is offered to groups of between 4 and 60 members and ranges from Ps0.5 to Ps24, maturing in an average of 16 weeks. The amount of these loans can increase over cycles based on credit behavior.

As of December 31, 2010 and 2009, the loan portfolio according to the number of days past due is as shown below:

		2010							
		0 days	01-30 days	31-60 days	61-89 days	90-120 days	121-150 days	151-180 days	Total
Performing loans		Ps 3,972,703	Ps 834,980	Ps 342,639	Ps 52,519				Ps 5,202,841
Non performing loans		-	-	-	168,650	Ps 181,812	Ps 117,065	Ps 102,680	570,207
Total		<u>Ps 3,972,703</u>	<u>Ps 834,980</u>	<u>Ps 342,639</u>	<u>Ps 221,169</u>	<u>Ps 181,812</u>	<u>Ps 117,065</u>	<u>Ps 102,680</u>	<u>Ps 5,773,048</u>
		2009							
		0 days	01-30 days	31-60 days	61-89 days	90-120 days	121-150 days	151-180 days	Total
Performing loans		Ps 2,865,645	Ps 850,458	Ps 434,848	Ps 85,209				Ps 4,236,160
Non performing loans		-	-	-	166,958	Ps 162,293	Ps 146,636	Ps 100,245	576,132
Total		<u>Ps 2,865,645</u>	<u>Ps 850,458</u>	<u>Ps 434,848</u>	<u>Ps 252,167</u>	<u>Ps 162,293</u>	<u>Ps 146,636</u>	<u>Ps 100,245</u>	<u>Ps 4,812,292</u>

Interest income per product arising from ordinary and late-payment interest pertaining to the loan portfolio, segmented by product, is comprised as follows:

Product	2010		2009	
	Amount	%	Amount	%
CrediInmediato	Ps 1,747,157	49	Ps 1,850,313	61
CrediPopular	994,751	28	971,570	31
CrediMamá	102,126	3	106,610	3
CrediConstruye	129,332	4	170,340	5
Group	566,470	16	-	-
	<u>Ps 3,539,836</u>	<u>100</u>	<u>Ps 3,098,833</u>	<u>100</u>

Note 8 - Loan loss allowance:

In accordance with Mexican Banking GAAP, the Company classifies its loan portfolio using an internal methodology based on the probability of borrowers' default and the loss given default associated to the credit.

Below are the percentages used to create loan loss provisions as of December 31, 2010 and 2009, which were determined based on the probability of borrowers' default and the loss given default:

Weekly	2010			2009		
	Amount	Provision (%)	Amount	Amount	Provision (%)	Amount
0	Ps 253,305	0.3	Ps 819	Ps 447,487	0.4	Ps 1,732
1	50,760	0.9	467	118,465	1.1	1,288
2	25,074	2.6	661	61,525	3.1	1,882
3	15,435	6.2	961	41,573	7.3	3,022
4	19,210	8.7	1,668	38,649	9.9	3,811
5	8,975	9.3	833	26,232	10.0	2,616
6	8,249	11.4	944	22,046	12.0	2,653
7	9,791	18.0	1,761	25,108	19.2	4,810
8	20,453	20.4	4,170	30,206	21.3	6,418
9	3,436	22.3	767	26,765	21.8	5,825
10	5,400	25.3	1,366	12,931	25.6	3,311
11	6,542	33.1	2,168	15,944	34.4	5,487
12	7,971	35.4	2,825	17,476	36.0	6,284
13	14,846	34.5	5,123	34,429	34.4	11,709
14	2,748	40.9	1,124	7,150	42.6	3,048
15	4,655	49.7	2,315	11,321	52.2	5,913
16	7,246	52.2	3,779	13,831	52.3	7,238
17	14,618	50.9	7,441	23,958	51.5	12,348
18 or more	40,691	86.0	34,995	96,834	85.4	82,650
Total	<u>Ps 519,405</u>	<u>14.3</u>	<u>Ps 74,187</u>	<u>Ps 1,071,930</u>	<u>16.1</u>	<u>Ps 172,045</u>

Biweekly	2010			2009		
	Amount	Provision (%)	Amount	Amount	Provision (%)	Amount
0	Ps 2,434,318	0.3	Ps 6,286	Ps 2,201,077	0.4	Ps 8,358
1	276,863	1.4	3,915	276,366	2.0	5,646
2	245,605	3.6	8,849	240,040	4.5	10,671
3	108,221	6.1	6,597	177,489	7.1	12,549
4	178,789	9.8	17,511	143,705	10.9	15,696
5	61,720	17.6	10,893	33,823	19.0	6,439
6	86,891	21.8	18,949	104,151	23.7	24,647
7	66,061	36.5	24,108	30,918	38.5	11,903
8	47,673	40.3	19,207	54,799	43.0	23,539
9	36,419	48.1	17,522	30,759	52.1	16,038
10	57,838	54.5	31,531	45,173	58.6	26,448
11	27,452	64.6	17,747	39,054	65.6	25,622
12	53,801	70.0	37,681	42,677	72.8	31,080
13 or more	-	-	-	-	-	-
Total	<u>Ps 3,681,651</u>	<u>6.0</u>	<u>Ps 220,796</u>	<u>Ps 3,420,031</u>	<u>6.4</u>	<u>Ps 218,636</u>

Monthly	2010			2009		
	Amount	Provision (%)	Amount	Amount	Provision (%)	Amount
0	Ps 221,874	0.2	Ps 421	Ps 217,080	0.3	Ps 614
1	38,567	2.0	767	39,434	2.6	1,035
2	16,594	7.6	1,254	18,950	8.7	1,652
3	8,208	19.2	1,574	8,386	21.4	1,795
4	5,464	38.2	2,085	5,445	41.6	2,263
5	3,815	52.3	1,994	3,544	57.1	2,033
6	4,148	67.7	2,809	3,711	70.3	2,595
7	-	-	-	-	-	-
8	-	-	-	-	-	-
9 or more	-	-	-	-	-	-
Total	<u>Ps 298,670</u>	<u>3.7</u>	<u>Ps 10,904</u>	<u>Ps 296,550</u>	<u>4.0</u>	<u>Ps 11,987</u>
Restructured loan portfolio	<u>Ps 13,573</u>	<u>86.0</u>	<u>Ps 11,673</u>	<u>Ps 23,781</u>	<u>85.4</u>	<u>Ps 20,298</u>
Group loan portfolio	<u>Ps 1,259,749</u>	<u>4.6</u>	<u>Ps 57,910</u>			
Total loan portfolio	<u>Ps 5,773,048</u>		<u>Ps 375,470</u>	<u>Ps 4,812,292</u>		<u>Ps 422,966</u>
Hedge index			<u>65.8%</u>			<u>73.4%</u>

Changes in loan loss allowance in the periods ended December 31, 2010 and 2009 are shown below:

	December 31,	
	2010	2009
Balance at beginning of the year	Ps 422,966	Ps 350,639
Plus:		
Balance at beginning of Grupo Finsol	45,950	-
Increase to the provision for loan losses	971,488	1,074,186
Less:		
Loans written-off in the year	1,064,934	1,001,859
Balance at year end	<u>Ps 375,470</u>	<u>Ps 422,966</u>

As of December 31, 2010 and 2009, the restructured loan portfolio amounted to Ps13,573 and Ps23,781, respectively. The Company classifies and shows its restructured portfolio as non-performing. In addition, the Company considers that the probability of default of this portfolio in the Company's internal methodology is 100%.

At December 31, 2010 and 2009 the Company had not foreclosed assets.

Note 9 - Other accounts receivable - Net:

At December 31, 2010 and 2009, other accounts receivable are comprised as follows:

	December 31,	
	2010	2009
Favourable income tax balance	Ps 342,724	Ps 44,768
Value added tax receivable and creditable	49,356	58,729
Sundry debtors	6,341	3,934
Mapfre Insurance	5,946	-
Oxxo Collections	1,639	-
Debtors from loan portfolio sales	3,482	4,153
Remittances	1,133	-
	<u>Ps 410,621</u>	<u>Ps 111,584</u>

Note 10 - Property, furniture and equipment:

At December 31, 2010 and 2009, this item is comprised as follows:

Asset	2010	2009	Annual depreciation rate (%)
Building	Ps 47,643	Ps 47,643	5
Computer equipment	243,956	169,937	25
Office furniture and equipment	126,742	89,700	10
ATMs	14,099	14,099	15.4
Transportation equipment	31,926	24,446	25
Leasehold improvements	281,621	208,056	20
	<u>745,987</u>	<u>553,881</u>	
Less - accumulated depreciation	<u>(343,536)</u>	<u>(251,480)</u>	
	<u>402,451</u>	<u>302,401</u>	
Land	865	865	
	<u>Ps 403,316</u>	<u>Ps 303,266</u>	

For the period ended December 31, 2010 and 2009, depreciation and amortization recognized in income amounted to Ps100,172 and Ps70,445, respectively.

At December 31, 2010 and 2009, there are fully depreciated assets in the amount of Ps85,038 and Ps64,058, respectively.

NOTE 11 - Intangible assets:

This item is comprised as follows:

	Balance at December 31,		Annual amortization (%)
	2010	2009	
With defined useful life:			
Relation with clients	Ps 111,067		7
With indefinite useful life:			
Trademarks	44,847	-	
Goodwill	615,150	Ps 3,240	
	<u>Ps 771,064</u>	<u>Ps 3,240</u>	

The Company has prepared a study to determine the effects of Statement C-15 (impairment in the value of long-lived assets and their disposal), and it has determined there is no impairment in the value of long-lived assets.

NOTE 12 - Debt instruments:

At December 31, 2010 and 2009, the Company's debt instruments were as shown below:

	Amount of program	Amount of issuance	Date of issuance	Date of maturity	Interest rate	2010	2009
	Cebures	Ps 1,500,000	Ps 784,000	June-08	June-13	TIE + 190 bps	Ps 784,000
					Accrued interest	3,105	2,970
					Total	<u>Ps 787,105</u>	<u>Ps 786,970</u>

Unsecured cebures mature in a term of three years and accrue 28-day TIE interest, plus 190 basis points (bps). The notes were rated as mxA- and A(mex) by Standard & Poor's and Fitch Ratings, respectively.

The interest expense recorded in 2010 for debt instruments issued was Ps54,126 (Ps63,600 in 2009).

NOTE 13 - Bank and other entities' loans:

As of December 31, 2010 and 2009 were as follows:

Institution:	Amount	Maturity	Collateral	Interest rate	December 31,	
					2010	2009
Internacional bonds ¹	Dls. 200,000	Mar-2015	None	10.0%	Ps 2,469,920	Ps -
HSBC ²	Ps 2,500,000	Sep-2013	1.3 to 1.0	TIE + 300 bps	1,250,000	2,020,000
Nacional Financiera, S. N. C. (NAFINSA) ³ (Financiera Independencia)	1,000,000	Not determined	None	TIE + 300 bps	166,667	842,500
Financiera Finsol	280,000	Not determined	Liquidity of 20% plus 1.0 to 1.0	TIE + 450 bps	-	-
Morgan Stanley Emerging Markets Domestics Debt Fund, Inc.	161,685	Feb-2011	None	14.0%	161,685	-
Fideicomisos Instituidos en relación con la Agricultura (FIRA)	600,000	Dec-2013	Liquidity of 20% plus 1.0 to 1.0	TIE FIRA	150,000	-
Sociedad Hipotecaria Federal, S.N.C. (SHF)	700,000	Mar-2011	1.087 to 1.0	TIE + 200 bps	78,410	203,532
DWM Securitizations ⁴	Dls.2,000	Jun-2011	None	8.75%	24,699	-
Dexia Micro-Credit Fund Sub Fund Blue Orchard Debt	33,000	Jan-2011	None	12.5%	16,500	-
BBVA Gestión, S. A., S.G.I.I.C.	22,000	Jan-2011	None	12.5%	11,000	-
Banco Invex, S. A.	15,000	Oct-2011	Liquidity 10%	TIE + 550 bps	2,418	-
					4,331,299	3,066,032
		Accrued interest			11,205	13,238
		Total			Ps 4,342,504	Ps 3,079,270

1. Placement of bonds on the international market totaling Dls.200 million, issued in March 2010, rule 144A/Reg S., maturing in five years and accruing 10% annual interest, with credit ratings by Standard and Poor's and Fitch Ratings of BB-.

2. Term loan of Ps1,250 million and revolving credit line of Ps1,250 million, maturing in December 2012 and December 2013 (up to December 31, 2009 the revolving credit line was for Ps2,500 million, maturing in September 2011, subject to TIE plus 3%). Loans are subject to TIE + 3.85% interest and the spread over TIE is subject to the Company's credit rating.

3. Two revolving credit lines contracted with NAFINSA for Ps1,000,000 and Ps280,000, the first for financing microloans offered to the informal market through CrediPopular and CrediMamá, and the second for financing the group product.

4. Liability covered through derivative instruments pertaining to forwards contracted with HSBC for hedging purposes. (See Note 6).

NOTE 14 - Sundry creditors and other accounts payable:

As of December 31, 2010 and 2009, this balance is comprised as follows:

	December 31,	
	2010	2009
Other dues	Ps 148,298	Ps 86,991
Dividends payable	50,112	-
Income tax payable	41,426	37,427
Annual performance bonus	28,784	-
Sundry creditors	27,616	10,338
Other provisions	17,725	13,813
Labor obligations	14,674	10,618
ESPS payable	10,106	3,305
Commission not yet reimbursed (cash back)	6,478	7,894
	Ps 345,219	Ps 170,386

NOTE 15 - Employee benefits:

a. The reconciliation of the starting and ending balances of Defined Benefit Obligations (DBO) for 2010 and 2009 is as follows:

	2010			2009		
	Legal Retirement (LR) compensation	Seniority Premium (SP) prior to retirement	SP at retirement	LR compensation	SP for retirement	SP at retirement
DBO at January 1,	Ps 9,458	Ps 2,436	Ps 1,018	Ps 9,180	Ps 1,870	Ps 638
Plus (less):						
Labor cost of the current service	5,287	1,016	372	6,428	1,091	259
Payments made by the participant employees	603	189	174	554	149	54
Actuarial earnings (losses) generated in the period	(197)	687	107	(6,624)	123	68
Paid benefits	(3,583)	(946)	(238)	(81)	(797)	(1)
DBO at December 31,	Ps 11,568	Ps 3,382	Ps 1,433	Ps 9,457	Ps 2,436	Ps 1,018

b. The value of acquired benefit obligations at December 31, 2010 and 2009 amounted to Ps39.3 and Ps53.3, respectively.

c. Reconciliation of DBO, Plan Assets (PA) and Net Projected Liability (NPL).

Reconciliation of the DBO, fair value of PA and the NPL is as follows:

	LR compensation prior to retirement		SP prior to retirement		SP at retirement	
	December 31,		December 31,		December 31,	
	2010	2009	2010	2009	2010	2009
Labor liabilities						
DBO	Ps 11,568	Ps 9,457	Ps 3,382	Ps 2,436	Ps 1,433	Ps 1,018
PA	-	-	-	-	-	-
Financing status	11,568	9,457	3,382	2,436	1,433	1,018
Less:						
Unamortized items	-	168	-	67	-	28
Actuarial gains	-	-	-	-	168	66
Transition liability	1,355	1,864	93	73	93	27
NPL	Ps 10,213	Ps 7,425	Ps 3,289	Ps 2,296	Ps 1,172	Ps 897

d. Net Cost for the Period (NPC):

Following the analysis of NPC for each plan:

NPC	LR compensation prior to retirement		PA prior to retirement		PA at retirement	
	December 31,		December 31,		December 31,	
	2010	2009	2010	2009	2010	2009
Labor cost of current services	Ps 5,288	Ps 6,428	Ps 1,016	Ps 1,090	Ps 372	Ps 259
Financial cost	603	554	189	150	113	54
Net actuarial gains	(197)	(6,624)	693	123	-	(1)
Labor cost of past services	-	56	46	22	1	1
Amortization (transition liability)	677	622	-	24	12	12
Early modifications or settlements	-	-	-	-	(201)	-
Total	Ps 6,371	Ps 1,036	Ps 1,944	Ps 1,409	Ps 297	Ps 325

e. Main actuarial assumptions

Main actuarial assumptions used, denominated in absolute terms, as well as the discount rates, plan assets yields, salary increases and changes in the indexes or other changes, referred to at December 31, 2010, are as follows:

Seniority premium plan

Age	Death (%)	Disability (%)	Voluntary separation (%)	Dismissal (%)
15	0.024	0.012	60.441	12.294
25	0.074	0.032	32.992	8.470
35	0.171	0.062	17.296	4.821
45	0.333	0.118	7.609	2.209
55	0.698	0.199	2.648	0.783
60	1.071	0.255	1.719	0.510

Benefit plan upon termination of employment

Age	Death (%)	Disability (%)	Voluntary separation (%)	Dismissal (%)
15	0.024	0.012	60.441	12.294
25	0.074	0.032	32.992	8.470
35	0.171	0.062	17.296	4.821
45	0.333	0.118	7.609	2.209
55	0.698	0.199	2.648	0.783
60	1.071	0.255	1.719	0.510
			2010 (%)	2009 (%)
Discount rate:			7.50	8.00
Salary increase rate:			5.42	5.79
Minimum salary increase rate:			4.27	4.52

f. Value of DBO, PA and plan status over the last four years

The value of the DBO, the fair value of PA, the plan status, as well as the experience adjustments for the last four years are as shown below:

Seniority premium plan

Year	Historical values			Experience adjustments	
	DBO	PA	Plan status	DBO (%)	PA
2010	Ps 4,815.0	Ps -	Ps 4,815.0	3.49	Ps -
2009	3,454.0	-	3,454.0	11.6	-
2008	2,507.0	-	2,507.0	16.8	-
2007	989.0	-	989.0	4.0	-
2006	521.0	-	521.0	19.0	-

Benefit plan upon termination of employment

Year	Historical values			Experience adjustments	
	DBO	PA	Plan status	DBO (%)	PA
2010	Ps 11,568.0	Ps -	Ps 11,568.0	0	Ps -
2009	9,457.0	-	9,457.0	0	-
2008	9,180.0	-	9,180.0	0	-
2007	3,421.5	-	3,421.5	12.7	-
2006	2,124.0	-	2,124.0	30.0	-

g. ESPS:

ESPS provision in 2010 and 2009 are analyzed as follows:

	Year ended December 31,	
	2010	2009
Current ESPS	Ps 8,499	Ps 2,545
Deferred ESPS	(1,090)	733
	<u>Ps 7,409</u>	<u>Ps 3,278</u>

The Company is subject to payment of ESPS, which is calculated applying the procedures established in the Income Tax Law.

The main temporary differences for which deferred ESPS was recorded are analyzed as follows:

	December 31,	
	2010	2009
Prepaid expenses	(Ps 2,516)	(Ps 3,594)
Reserve for bonuses	31,739	-
Provision for labor obligations	15,363	10,619
Provision for ESPS payable	909	288
Sundry provisions	11	-
Salaries payable	-	430
Tax loss carryforwards	-	27,196
	<u>45,506</u>	<u>34,939</u>
Applicable ESPS rate	10%	10%
Deferred ESPS asset	<u>Ps 4,551</u>	<u>Ps 3,494</u>

NOTE 16 - Balances and transactions with related parties:

The main balances with unconsolidated related parties are shown below:

Receivable:	December 31,	
	2010	2009
Loans to key officers*	<u>Ps 4,025</u>	<u>Ps 7,535</u>

* These loans mature on September 2011 and bear an interest rate of 10.56%.

The main transactions with unconsolidated related parties are shown below:

Income:	Year ended December 31,	
	2010	2009
Interest on loans (officers)	Ps 420	Ps 1,296
Administrative services (Grupo Jorisa, S. A. de C. V.)	139	67
Total	<u>Ps 559</u>	<u>Ps 1,363</u>

Expenses	Year ended December 31,	
	2010	2009
Officer's benefits	Ps 70,601	Ps 66,222
Administrative fees (José L. Ri3n Santisteban)	25,264	35,204
Leases (Grupo Jorisa, S. A. de C. V.)	17,952	17,790
Total	Ps 113,817	Ps 119,216

NOTE 17 - Stockholders' equity:

At the Ordinary General Stockholders' meeting of April 27, 2010, the shareholders approved an increase in the variable portion of capital of up to Ps550,000 (five hundred and fifty million pesos) and consequently the issue of 55,000,000 (fifty five million) common nominative shares, with no par value, of which 884,712 shares were subscribed at Ps13.50 each. As concerns the 54,115,288 unsubscribed shares, the Board of Directors decided that 45,000,000 are to be kept in the Company's treasury and 9,115,288 shares are to be cancelled. As a result of the foregoing, there was an increase in the variable portion of capital stock of Ps88 and a net premium for placement of shares of Ps11,855.

At the Ordinary General Stockholders' meeting of December 17, 2009, the shareholders approved an increase in the Company's variable capital stock of up to Ps850,000 (eight hundred and fifty million pesos), and consequently, the issuance of 85,000,000 (eighty five million) nominative shares, with no par value, to be subscribed and paid in by the shareholders at a price of Ps10 (ten Mexican pesos) per share. Outstanding shares increased from 630 to 715 million. On February 5, 2010, this share issue related to the increase of capital mentioned before was fully subscribed and paid in, thus increasing the variable portion of capital stock by Ps8,500, and a net premium for placement of shares of Ps816,568. Said premium is considered a decrease for expenses related to the public offering of Ps24,932.

At the Ordinary General Stockholders' meeting of September 20, 2010, it was agreed to declare payment of a cash dividend of Pso.21 pesos (point twenty one pesos) per share, covered in three installments: two were paid in 2010 and the third is payable in March 2011. The Company has paid dividends on a regular basis.

After the above increase, the capital stock at December 31, 2010 was comprised as follows:

Shares	Description	Amount
200,000,000	Series "A" (Class I)	Ps 20,000
560,884,712	Series "A" (Class II)	56,088
(45,000,000)	Series "A" (Class II) (shares subscribed, not paid in)	(4,500)
<u>715,884,712 *</u>		<u>71,588</u>
	Cumulative increase for inflation	85,603
	Capital stock as of December 31, 2010	<u>Ps 157,191</u>

* Common, nominative shares, with no par value, fully subscribed and paid in.

The Series "A", Class I shares comprise the fixed portion of the capital stock, without with-drawal rights. The Series "A", Class II shares represent the variable portion of the capital stock.

There are restrictions in place to declare dividend payments, which reduces the level of capitalization (defined as stockholders' equity to total assets) below 25%.

In accordance with the Company's bylaws and the Mexican Stock Market Law, the Company is empowered to repurchase its own shares, in the understanding that during the time said shares are held by the Company, and no voting or other related rights can be exercised at a shareholders' meeting or otherwise.

The Company has kept a fund for repurchase of shares active. In 2010, the total number of repurchased shares was 34,875,280 (35,744,054 in 2009), of which 24,229,864 (26,303,364 in 2009) shares or 3.4% (4.2% in 2009) of the total shares outstanding correspond to the repurchase fund, and 10,645,416 (9,440,690 in 2009) shares or 1.5% (1.5% in 2009) of the total outstanding shares correspond to the trusts for employee stock options. In 2010 and 2009, the net amounts of acquisitions and sale of own shares (fund for repurchase and plan for stock options) totaled Ps10,428 and Ps27,011, respectively. Dividends paid for shares held in the repurchase fund and in the stock option plan trusts are returned to the Company and total Ps3,229 (Ps5,765 in 2009).

As of December 31, 2010 and 2009, the Company sold certain shares, thus giving rise to an effect of Ps4,076 and Ps87,427, respectively, which was applied to the premium for sale of shares.

The market value of the Company's shares reported by BMV at December 31, 2010 and 2009 was Ps12.90 and Ps13.80 per share, respectively.

At the January 2010 and 2009 Board Meeting, the Directors determined the officers chosen as beneficiaries of the stock option plan, as well as the number of shares pertaining to each.

Net income for the period is subject to the legal provision requiring that at least 5% of the profit for each year be set aside to increase the legal reserve until it reaches an amount equivalent to 20% of the capital stock. The amount transferred from the legal reserve to retained earnings at December 31, 2010 and 2009 was Ps1,700 and Ps1,000, respectively.

Dividends paid are not subject to income tax if paid from the after-tax earnings account (CUFIN by its Spanish acronym). Any dividends paid in excess of this account are subject to a tax rate equivalent to 42.86% if paid in 2010. The tax is payable by the Company and may be credited against its income tax in the same year or in the following two years or against flat tax for the period. Dividends paid from previously taxed profits are not subject to tax withholding or additional tax payment.

In the event of a capital reduction, the excess of stockholders' equity over capital contributions is accorded the same tax treatment as dividends, in accordance with the procedures established under the Mexican Income Tax Law.

In accordance with Statement B-14 of NIF, the earnings per share are calculated by dividing net income for the year by the weighted average of shares outstanding during the same period, as shown below:

Earnings per share (EPS):	2010	2009
Net income	Ps 451,665	Ps 515,223
Divided by:		
Weighted average shares	607,250,033	606,496,071
EPS (Mexican pesos)	<u>Ps 0.7438</u>	<u>Ps 0.8495</u>

NOTE 18 - Income tax and flat tax:

a. Income tax

Income tax is calculated based on the taxable income of each subsidiary and not on a consolidated basis. In 2010, the Company determined a tax profit of Ps372,749 (tax profit of Ps1,368,812 in 2009) and its subsidiaries determined a tax loss of Ps112,439 (Ps548 in 2009). The tax result differs from the accounting result mainly due to such items accruing over time and deducted differently for accounting and tax purposes, to recognition of inflationary effects for tax purposes, as well as to items only affecting either the accounting or tax result.

Based on its financial and tax projections, the Company's management determined that the tax payable in the future will be the income tax, and it has therefore recognized deferred income tax.

A decree was published on December 7, 2009 amending, adding and revoking certain provisions of the Mexican Income Tax Law (Income Tax Law) for 2010; the decree establishes, among other, that the income tax

rate applicable from 2010 to 2012 will be 30%, for 2013 it will be 29% and as of 2014 it will be 28%. At December 31, 2009, the aforementioned exchange rate resulted in an increase in the deferred income tax balance of Ps37,435, with its corresponding effect on income for the year, which was determined based on the expected reversion of temporary items at the effective rates.

The consolidated income tax provision is analyzed as follows:

	Year ended December 31,	
	2010	2009
Current:		
Income tax	(Ps109,274)	(Ps384,277)
Flat tax	(20,064)	(8,514)
Taxes accrued by purchased companies prior to purchase date	27,742	-
	<u>(101,596)</u>	<u>(392,791)</u>
Deferred:		
Income tax	(24,820)	250,017
Flat tax	10,088	2,052
Taxes accrued by purchased companies prior to purchase date	(1,496)	-
	<u>(16,228)</u>	<u>252,069</u>
	<u><u>(Ps117,824)</u></u>	<u><u>(Ps140,722)</u></u>

The reconciliation of the statutory and effective tax rates is shown as follows:

	Year ended December 31,	
	2010	2009
Income before income tax	Ps 569,489	Ps 655,945
Accrued income tax rate	30%	28%
Statutory income tax	170,847	183,664
Plus (less) the tax effect of the following permanent differences:		
Accrued interest	286,332	78,974
Annual inflation adjustment	12,273	10,119
Other permanent items	2,046	13,620
Nondeductible expenses	560	5,193
Taxes not consolidated	(26,246)	-
Swap derivatives	(39,436)	-
Derivatives valuation	(42,774)	-
Tax write offs	(245,778)	(163,967)
Effect for changes in deferred income tax rate	-	13,119
Actual income tax rate	<u>Ps 117,824</u>	<u>Ps 140,722</u>
Effective income tax rate	<u>21%</u>	<u>21%</u>

As of December 31, 2010 and 2009, the main temporary differences on which consolidated deferred income tax was recognized are analyzed as follows:

	December 31,	
	2010	2009
Allowance for loan losses and write-offs	Ps 898,590	Ps 1,049,020
Accrued interest income on past due accounts	777,251	734,724
Tax loss carryforwards	411,764	58,498
Derivative financial instruments valuation	92,368	-
Leasehold improvements	69,382	44,010
Liability provisions	63,328	17,871
International bond	63,120	-
Furniture and equipment and intangible assets	(29,140)	(31,695)
Advance payments	(52,195)	(51,436)
Deferred commissions	-	45,677
Others	(7,991)	5,056
	<u>2,286,477</u>	<u>1,871,725</u>
Applicable income tax rate	30%	30%
	685,943	561,518
Deferred flat tax	17,877	7,616
Deferred ESPS	4,551	3,494
	<u>Ps 708,371</u>	<u>Ps 572,628</u>

As of December 31, 2010, the Company had tax loss carry forwards of Ps411,764, whose right to be amortized against future taxable income expires as shown below:

<u>Year of loss</u>	<u>Restated amount</u>	<u>Year of expiration</u>
2006	Ps 3,196	2016
2007	12,360	2017
2008	14,465	2018
2009	270,213	2019
2010	111,530	2020
	<u>Ps 411,764</u>	

b. Flax tax

Flat tax for the period is calculated at the 17.5% rate (17% for 2009) on the profit determined based on cash flows; such income represents the difference between the total income collected on taxable activities, less the authorized tax deduction paid. In addition, taxpayers are also allowed to reduce this amount with the flat tax credits, based on the procedures established in this law. As of 2010, the flat tax rate will be 17.5% and the effect of the change in the temporary differences due to changes in the rates has been recognized in previous periods.

According to the current tax legislation, the Company must pay annually the higher of income tax and flat tax.

The reconciliation of the payable and effective flat tax rate is shown as follows:

	Year ending on December 31,	
	2010	2009
Profit before provisions	(Ps 58,535)	Ps 26,141
Accrued flat tax rate	17.5%	17.0%
Statutory flat tax rate	(10,244)	4,444
Plus (less) effect on income tax of the following permanent items:		
Others	1,619	2,018
Flat tax at actual rate	(Ps 8,625)	Ps 6,462
Effective flat tax rate	15%	25%

As of December 31, 2010 and 2009, the principal timing differences on which deferred flat tax was recognized are as shown below:

	December 31,	
	2010	2009
Accounts receivable	Ps 60,662	Ps 4,942
Accounts payable	41,493	3,191
Prepaid expenses	-	(4,210)
Social security provisions	-	26,357
Labor obligations	-	10,063
Others	-	3,178
	102,155	43,521
Flat tax applicable rate	17.5%	17.5%
Deferred flat tax	Ps 17,877	Ps 7,616

NOTE 19 - Additional information on the statement of income:

a. Interest income

Interest income generated per product, and interest income on investments for the periods are as shown below:

	Year ended December 31,	
	2010	2009
CrediInmediato	Ps 1,747,157	Ps 1,850,313
CrediPopular	994,751	971,570
CrediMamá	102,126	106,610
CrediConstruye	129,332	170,340
Group Loans	566,470	-
	3,539,836	3,098,833
Investments in securities	55,814	11,722
Total income	Ps 3,595,650	Ps 3,110,555

b. Interest expenses

Interest expenses are shown below:

	Year ended December 31,	
	2010	2009
HSBC	Ps 131,393	Ps 197,440
NAFINSA	32,904	26,385
Morgan Stanley	21,023	-
SHF	15,519	35,075
FIRA	12,727	-
Blue Orchard	3,092	-
Subtotal	216,658	258,900
International notes	224,177	-
Debt issued	54,126	63,600
Other	9,606	4,810
Total	Ps 504,567	Ps 327,310

c. Commissions and fees collected and paid.

Commissions and fees collected and paid are as shown below:

	Year ended December 31,	
	2010	2009
Commissions and fees collected		
Withdrawal fees	Ps 568,259	Ps 550,830
Late-payment fees	207,495	201,733
	Ps 775,754	Ps 752,563
Commissions and fees paid		
Banking fees	Ps 32,640	Ps 8,925
Credit line fees	14,183	3,801
	Ps 46,823	Ps 12,726

d. Brokerage revenue

Brokerage revenue is as shown below:

	Year ended December 31,	
	2010	2009
Result for derivative financial instruments valuation	Ps 193,311	Ps -
Exchange fluctuations	(97,851)	-
	Ps 95,460	Ps -

e. Other operating income

Other operating income is shown below:

	Year ended December 31,	
	2010	2009
Recoveries of loans written-offs	Ps 67,581	Ps 29,233

f. Other income

Other income earned in 2010 and 2009 is as shown below:

	Year ended December 31,	
	2010	2009
Other income		
Other items	Ps 35,704	Ps 3,572
Commissions on services and insurance	20,904	8,679
Sales of fixed assets	11,627	2,345
Administrative services	118	3,678
	Ps 68,353	Ps 18,274

NOTE 20 - Relevant events:

On December 22, 2010, the Company signed a purchase agreement to acquire all outstanding shares of Apoyo Económico Familiar, S. A. de C. V., Sociedad Financera de Objeto Múltiple, Entidad No Regulada, one of Mexico's main micro financing entities, and it has reached an agreement to acquire 77% shareholding of the shares of Apoyo Financiero Inc. (AFI), a micro finance company dealing mainly with the non-bank Hispanic community in San Francisco, California. On February 28, 2011, the Company finalized the process for the acquisition of the AFI shares. The total amount of both transactions is Ps1,180 million. When transactions finalize, the Company will increase its loan portfolio by approximately 15% and its client base by approximately 8%. Transactions have been approved by the Company's Board of Directors.

NOTE 21 - Commitments and contingencies:

As of December 31, 2010, legal proceedings against the Company consisted of labor, civil and penal suits. In the opinion of Company management and its legal advisors, these proceedings are common in the course of business and in the case of a negative final ruling, they would have no significant effects on the Company's financial position or its results.

To conduct its operations, the Company entered into certain contracts for the lease of offices, ATMs and branches. The period of those leases is between three and five years. The total lease payments for the next five years amounts to Ps74,955 in 2011, Ps58,657 in 2012, Ps34,328 in 2013, Ps11,629 in 2014 and Ps1,794 thereafter.

NOTE 22 - Subsequent events:

The Company has sold shares after the 2010 year-end close and at the date of issuance of these financial statements in the amount of (Ps2,239).

NOTE 23 - Financial information by segment:

The total loan portfolio and interest income by geographical area are as shown below:

State:	December 31,			
	2010		2009	
	Total loan portfolio	Interest income	Total loan portfolio	Interest income
Aguascalientes	Ps 74,598	Ps 51,781	Ps 100,881	Ps 66,102
Baja California	224,604	148,766	257,279	153,102
Baja California Sur	76,210	50,092	69,492	43,909
Campeche	100,874	61,729	74,456	54,034
Chiapas	162,668	105,264	150,093	101,993
Chihuahua	90,823	55,994	86,276	57,307
Coahuila	300,890	189,871	307,525	192,965
Colima	64,828	39,122	50,686	33,487
Durango	48,109	32,925	29,203	29,235
Estado de México	156,904	93,477	81,657	52,302
Guanajuato	265,788	174,205	250,618	175,337
Guerrero	222,473	143,672	159,200	112,687
Hidalgo	76,295	48,043	64,252	36,255
Jalisco	367,962	241,932	387,926	226,957
Michoacán	206,009	128,168	150,958	104,313
Morelos	117,820	82,102	128,423	87,388
Nayarit	49,260	32,855	42,482	27,706
Nuevo León	29,591	16,186	10,557	5,439
Oaxaca	122,935	72,807	76,460	52,985
Puebla	211,469	131,528	154,636	104,608
Querétaro	111,305	77,013	118,752	80,126
Quintana Roo	170,766	110,126	180,213	109,544
San Luis Potosí	172,960	112,264	166,079	107,103
Sinaloa	178,869	113,428	175,331	112,387
Sonora	274,238	176,407	273,980	161,100
Tabasco	103,197	55,933	61,776	37,038
Tamaulipas	467,486	295,858	452,037	286,578
Tlaxcala	90,562	62,978	103,143	70,423
Veracruz	605,028	364,441	455,145	299,446
Yucatán	128,926	78,437	105,612	72,319
Zacatecas	59,414	38,361	59,455	40,546
Head office México, D. F.	40,476	8,869	27,709	4,112
Subtotal for Mexico	5,373,337	3,394,634	4,812,292	3,098,833
Brazil	399,711	145,202	-	-
Total	Ps 5,773,048	Ps 3,539,836	Ps 4,812,292	Ps 3,098,833

NOTE 24 - Business acquisitions

On November 30, 2009, the Company signed a purchase agreement to acquire all outstanding shares of Finsol and a group of related entities (Grupo Finsol), in order to increase its loan portfolio and its clients. On February 19, 2010, the Company finalized the process for the acquisition of the shares.

The purchase price of the share was Ps530 million. The valuation method used for the acquisition was the purchase method. At the date of Finsol's acquisition, the assets and liabilities valued at fair value, including the preliminary allocation of the purchase price, were determined as described below:

<u>Balance sheet</u>	<u>Book value at the date of purchase</u>	<u>Adjustments</u>	<u>Final fair values</u>
Non operating cash and derivative instruments	Ps 153,297	Ps -	Ps 153,297
Cash and banks	22,865	-	22,865
Loan portfolio	591,239	-	591,239
Other accounts receivable	122,621	-	122,621
Fixed assets subject to impairment	66,140	-	66,140
Deferred taxes	123,017	-	123,017
Other assets	12,336	(5,538)	6,798
Trademarks	-	50,385	50,385
Relations with clients	-	111,067	111,067
Implicit goodwill	-	600,667	600,667
Total assets	1,091,515	756,581	1,848,096
Deposits	-	-	-
Short term bank loans	856,327	-	856,327
Derivatives	29,042	-	29,042
Other accounts payable	176,155	-	176,155
Inssurance collected in advance	5,559	-	5,559
Long term bank loans	251,013	-	251,013
Total liabilities	1,318,096	-	1,318,096
Implicit stockholders' equity	(226,582)	756,582	530,000
Implicit liabilities and stockholders' equity	Ps 1,091,514	Ps 756,582	Ps 1,848,096

As of December 31, 2010, the goodwill is shown as follows:

	<u>Amount</u>
Goodwill recognized for the acquisition of Grupo Finsol	Ps 600,667
Plus:	
Eliminations between companies of the Finsol Group	16,275
Less:	
Deductions based on the purchase agreement	1,792
Total goodwill	Ps 615,150

NOTE 25 - New accounting pronouncements:

In October 2010, the Commission issued changes to the accounting criteria applicable to credit institutions, which will become effective as of March 1, 2011. Additionally, in December 2009 and 2010, the CINIF issued a series of NIF and interpretations of NIF, effective as of January 1, 2011. It is considered that such NIF will not substantially affect the financial information presented by the Company.

Accounting criterion B-6 “Loan portfolio”: it establishes the methodology for rating the non-revolving consumer loan portfolio based on the expected loss model by calculating the probability of default, and the loss given default, as it allows early identification of losses through the incorporation of additional loan information, and it makes it possible for the reserve estimation to be based on methodologies that reflect expected losses, thus eliminating the current model of accrued losses.

NIF B-5 “Financial information by segments”. It establishes the general standards to disclose financial information by segments, and it allows the user of such information to analyze the entity from the same perspective as management. It also allows presenting information by segments more consistent with its financial statements. This standard supersedes Statement B-5 “Financial information by segments”, effective up to December 31, 2010.

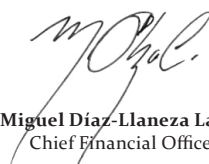
NIF B-9 “Interim financial information”. It establishes the standards for the determination and presentation of the interim financial information for external use where, among others, it is required to present the statements of changes in stockholders’ equity and of cash flows; such statements were not required by Statement B-9 “Interim financial information”, effective up to December 31, 2010.

NIF C-5 “Advance payments”, applicable retrospectively, establishes, among others, the particular standards of valuation, presentation and disclosure of advance payments and it also specifies that advance payments for the purchase of inventories, real estate, machinery and equipment should be shown under advanced payments and not under inventory or property, machinery and equipment as previously required. Additionally, it establishes that advance payments related to acquisitions of goods should be shown in the balance sheet considering the item classification, either as current or non-current assets. This standard supersedes Statement C-5, “Advance payments”, effective up to December 31, 2010.

NIF C-6 “Property, plant and equipment”: applicable retrospectively (except for disclosure matters), establishes, among others, the particular standards of valuation, presentation and disclosure of property, plant and equipment; it also establishes: a) the property, plant and equipment used to develop or maintain biological and extractive industry assets already under its scope, and b) the obligation to impair components representative of property, plant and equipment, irrespective of the impairment of the remaining item as though it were a sole component. This NIF becomes effective as of January 1, 2011, with the exception of the changes arising from the segregation of the components with a useful life clearly different from the main asset. In this case, and for entities which have not yet performed such segregation, the applicable provisions will become effective for periods starting as of January 1, 2012. This standard supersedes Standard C-6 “Property, plant and equipment”, effective up to December 31, 2010.



Ing. Noel González Cawley
Chief Executive Officer



Lic. Luis Miguel Díaz-Llaneza Langenscheidt
Chief Financial Officer



C.P. Benito Pacheco Zavala
Auditing Director

Legal Notes:

This annual report contains forward-looking statements and information subject to risk and uncertainties, which are based on current expectations and projections of future events and trends which may affect the Company's business. Such statements were made based on current assumptions and knowledge. By their very nature, forward-looking statements involve assumptions, expectations and opportunities, both general and specific. Several factors could cause results, performance or future events to differ materially from those in such statements. We undertake no obligation to update or revise any forward-looking statement. Therefore, no excessive reliance should be placed upon such forward-looking statements.

The Company has not registered (and has no intention to register) its securities under the United States Securities Act of 1933, as amended ("Securities Act") or any state or transparency regulations and the Company is not registered under the United States Investment Act of 1940, as amended. The securities of the Company may not be offered or sold in the United States or to US persons, unless registered under the Securities Act and other applicable securities state regulations or exempted from such registration.

Board of Directors

José L. Rión Santisteban	Chairman of the Board
Noel González Cawley	Director
Ana Paula Rión Cantú	Director
Carlos Morodo Santisteban	Director
Guillermo Barroso Montull	Director
Horacio Altamirano González	Director
José Rión Cantú	Director
Rafael Arana de la Garza	Director
Leonardo Arana de la Garza	Alternate Director
Roberto Alfredo Cantú López	Director
Carlos Javier de la Paz Mena	Non-Executive Director
Héctor Ángel Rodríguez Acosta	Non-Executive Director
José Ramón Elizondo Anaya	Non-Executive Director
Roberto Servitje Achútegui	Non-Executive Director
Iker Ignacio Arriola Peñalosa	Secretary (non-member)
Laura Mariscal Higareda	Undersecretary (non-member)

Principal Officers

Noel González Cawley	Chief Executive Officer
Luis Miguel Díaz-Llaneza Langenscheidt	Chief Financial and Administration Officer
Benito Eduardo Pacheco Zavala	Internal Audit Officer
Héctor Eguiarte Sakar	Collections Officer
Norma Angélica Castro Reyes	Group Loans Officer (Finsol)
Rubén Cohen Tietzsch	Payroll Loans Officer
Luis Miguel Fernández Guevara	Infrastructure and Added Value Officer
Mónica Patricia Aznar Pérez	Human Resources Officer
Fabián Arturo Cameras Álvarez	Operations and Systems Officer

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